

# Open edX Issues Which Make Users Cry

SPEAKER

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Positions:

Technical Writer, Content Manager, Support Engineer, Project Manager, Client Care and Account Manager



# More than 55 million users worldwide





## Here are the most **popular** complaints in 2022:

- Slowness of the platform.
- Poor user experience due to lack of intuitive navigation.
- Difficulty in accessing the course materials.
- Insufficient support and guidance.
- Limited mobile compatibility.
- Limited access to external resources and learning material.
- Confusing and overly-complex course structure and content.

**~50%** of all complains relate to the lack of information.

Users do not understand why this or that happens.

Why this or that does not work.



# Open edX Platform Support: Top 10 Issues Which Make Users Cry



# Case 1. Course Audit mode.

<input type="checkbox"/>	ID	COURSE ID	MODE	USER	IS ACTIVE
<input type="checkbox"/>	9	course-v1:RG+TC+2023	audit	LesiaV	<input checked="" type="checkbox"/>

1 course enrollment

# Case 1. Course Audit mode.

→ ↻ (🔒 lms-nutmeg-demo.raccoongang.com/admin/student/courseenrollment/9/change/



Update ⋮

WELCOME, LESIAV. [VIEW SITE](#) / [CHANGE PASSWORD](#) / [LOG OUT](#)

Home › Student › Course enrollments › [CourseEnrollment] LesiaV: course-v1:RG+TC+2023 (2023-01-18 16:25:51.298807+00:00); active: (True)

Change course enrollment

HISTORY

[CourseEnrollment] LesiaV: course-v1:RG+TC+2023 (2023-01-18 16:25:51.298807+00:00); active: (True)

User:  Q LesiaV

Course:  Q course-v1:RG+TC+2023

Is active

Mode:

Delete

Save and add another

Save and continue editing

SAVE

# Case 1. Course Audit mode.

## FOR EXAMPLE:

*"NOTE: All new courses in the system have the Audit mode by default. If you create the Audit course, you must know that the students enrolled in this course won't get the certificate. To provide them with the certificate, please change the mode to "Honor" in the Admin panel before setting up the Enrollment Start Date".*

# Case 1. Course Audit mode.

Course Discussion Wiki **Progress** Empty Instructor Instructor analytics

## Course Progress for Student 'raccoonly' (alesiaveretnik97@gmail.com)

[VIEW GRADING IN STUDIO](#)

### Your enrollment: Audit track

You are enrolled in the audit track for this course. The audit track does not include a certificate.



# Case 1. Course Audit mode.

app-nutmeg-demo.raccoongang.com/learning/course/course-v1:RG+TC+2023/progress

OpenEdx TC  
Test Course


Help raccoonlv

Course **Progress** Dates Discussion Empty

## Your progress

### Course completion


This represents how much of the course content you have completed. Note that some content may not yet be released.



100%  
completed

### Grades

This represents your weighted grade against the grade needed to pass this course.



Your current grade 100%

Passing grade 71%

✔ You're currently passing this course

### Related links

- [Dates](#)  
A schedule view of your course due dates and upcoming assignments.
- [Course Outline](#)  
A birds-eye view of your course content.

# Case 1. Course Audit mode.

## Studio Home

### Create a New Course

**Course Name \***

The public display name for your course. This cannot be changed, but you can set a different display name in Advanced Settings later.

**Required field.**

**Organization \***

The name of the organization sponsoring the course. **Note: The organization name is part of the course URL.** This cannot be changed, but you can set a different display name in Advanced Settings later.

**Course Number \***

The unique number that identifies your course within your organization. **Note: This is part of your course URL, so no spaces or special characters are**

# Case 1. Course Audit mode.

## FOR EXAMPLE:


*If you are going to set up a Certificate in this course, please go to the Admin Panel -> Course Modes page and create a new mode - "honor" for this course.*

OR

**Make “Honor” a default course mode.**



# Case 2. Grading and Progress



edX DemoX  
Demonstration Course

Content ▾
Settings ▾
Tools ▾

---

Settings

## Grading

---

### Overall Grade Range

Your overall grading scale for student final grades

+

0

10

20

30

40

50

60

70

80

90

100

**Fail**

0-30

**Pass**

30-100

---

### Grading Rules & Policies

Deadlines, requirements, and logistics around grading student work

---

**Grace Period on Deadline:**

05:00

Leeway on due dates

---

### Assignment Types

Categories and labels for any exercises that are gradable

---

Assignment Type Name	Abbreviation

# Case 2. Grading and Progress

**Assignment Types** Categories and labels for any exercises that are gradable

---

**Assignment Type Name**

The general category for this type of assignment, for example, Homework or Midterm Exam. This name is visible to learners.

**Abbreviation**

This short name for the assignment type (for example, HW or Midterm) appears next to assignments on a learner's Progress page.

**Weight of Total Grade**

The weight of all assignments of this type as a percentage of the total grade, for example, 40. Do not include the percent symbol.

**Total Number**

The number of subsections in the course that contain problems of this assignment type.

**Number of Droppable**

The number of assignments of this type that will be dropped. The lowest scoring assignments are dropped first.

[Delete](#)

---

**Assignment Type Name**

The general category for this type of assignment, for example, Homework or Midterm Exam. This name is visible to learners.

**Abbreviation**

This short name for the assignment type (for example, HW or Midterm) appears next to assignments on a learner's Progress page.

**Weight of Total Grade**

The weight of all assignments of this type as a percentage of the total grade, for example, 40. Do not include the percent symbol.

**Total Number**

The number of subsections in the course that contain problems of this assignment type.


**Number of Droppable**


The number of assignments of this type that will be dropped. The lowest scoring assignments are dropped first.

[Delete](#)

# Case 2. Grading and Progress

lms-nutmeg-demo.raccoongang.com/courses/course-v1:RG+TC+2023/instructor/api/gradebook

 COURSES DISCOVER NEW

HELP  LesiaV

RG: TC Test Course

Course Progress Dates Discussion Instructor Instructor analytics

## Gradebook

	Exam	Test	Total
LesiaV	0	100	40
raccoonly	100	100	100

Page 1 of 1


# Case 2. Grading and Progress

app-nutmeg-demo.raccoongang.com/learning/course/course-v1:RG+TC+2023/progress

## Your progress

### Course completion

This represents how much of the course content you have completed. Note that some content may not yet be released.




### Your certificate is available!

Showcase your accomplishment on LinkedIn or your resumé today. You can download your certificate now and access it any time from your [Dashboard](#) and [Profile](#).

[View my certificate](#)

### Grades

This represents your weighted grade against the grade needed to pass this course.



**✓ You're currently passing this course**

### Related links

- [Dates](#)  
A schedule view of your course due dates and upcoming assignments.
- [Course Outline](#)  
A birds-eye view of your course content.

### Grade summary ⓘ

Assignment type	Weight	Grade	Weighted grade
Exam	60%	100%	60%
Test	40%	100%	40%

# Case 2. Grading and Progress

RG TC  
Test Course

Content ▾
Settings ▾
Tools ▾

---

Content

+ New Section

## Course Outline

Start Date

Jan 01, 2022 at 00:00 UTC

Pacing Type

Instructor-Paced

Checklists

6/9 completed

Course Highlight Emails

Enable Now

[Learn more](#)

▾

Section

⚙️
📄
🗑️
⋮

✓ Released: Jan 01, 2022 at 00:00 UTC

0 Section Highlights

▸

Subsection

⚙️
📄
🗑️
⋮

✓ Released: Jan 01, 2022 at 00:00 UTC

✓ Test

▸

Subsection

⚙️
📄
🗑️
⋮

✓ Released: Jan 01, 2022 at 00:00 UTC

✓ Exam

+ New Subsection

# Case 2. Grading and Progress

## Grade summary

Assignment type	Weight	Grade	Weighted grade
Exam	60%	0%	0%
Test	40%	100%	40%
Your current weighted grade summary			40%

## Detailed grades

Section	Score
▼ Subsection	1/1

For progress on ungraded aspects of the course, view your [Course Outline](#).

# Case 2. Grading and Progress

The screenshot shows a web interface for a course titled "RG TC Test Course". The page is divided into several sections: "Your progress", "Course completion", "Grades", and "Certificate status".

- Course completion:** A circular progress indicator shows "100% completed".
- Grades:** A horizontal progress bar shows "40%" for "Your current grade" and "50%" for "Passing grade".
- Certificate status:** A text box states "In order to qualify for a certificate, you must have a passing grade." This section is circled in red.
- Related links:** A list of links including "Dates" and "Course Outline".
- Warning:** A yellow banner at the bottom states "A weighted grade of 50% is required to pass in this course".

Red arrows highlight the "100% completed" indicator, the "Certificate status" section, the "40%" current grade, and the "A weighted grade of 50% is required to pass in this course" warning.

app-nutmeg-demo.raccoongang.com/learning/course/course-v1:RG+TC+2023/progress

RG TC Test Course Help raccoonlv

Course Progress Dates Discussion

## Your progress

### Course completion

This represents how much of the course content you have completed. Note that some content may not yet be released.

100% completed

### Grades

This represents your weighted grade against the grade needed to pass this course.

40% Your current grade

Passing grade 50%

### Certificate status

In order to qualify for a certificate, you must have a passing grade.

### Related links

- [Dates](#)  
A schedule view of your course due dates and upcoming assignments.
- [Course Outline](#)  
A birds-eye view of your course content.

**⚠️ A weighted grade of 50% is required to pass in this course**

# Case 2. Grading and Progress

cms-nutmeg-demo.raccoongang.com/settings/grading/course-v1:RG+TC+2023

y Reports New University [Support] FAQ - G... Пакегы Cannorta DevOps Info Harrow LVBS KSU Street Smart AFS

## Assignment Types

Categories and labels for any exercises that are gradable

**Assignment Type Name**

The general category for this type of assignment, for example, Homework or Midterm Exam. This name is visible to learners.

**Abbreviation**

This short name for the assignment type (for example, HW or Midterm) appears next to assignments on a learner's Progress page.

**Weight of Total Grade**

The weight of all assignments of this type as a percentage of the total grade, for example, 40. Do not include the percent symbol.

**Total Number**

The number of subsections in the course that contain problems of this assignment type.

**Number of Droppable**

The number of assignments of this type that will be dropped. The lowest scoring assignments are dropped first.

Delete

**Assignment Type Name**

The general category for this type of assignment, for example, Homework or Midterm Exam. This name is visible to learners.

**Abbreviation**

This short name for the assignment type (for example, HW or Midterm) appears next to assignments on a learner's Progress page.

**Weight of Total Grade**

The weight of all assignments of this type as a percentage of the total grade, for example, 40. Do not include the percent symbol.

**Total Number**

The number of subsections in the course that contain problems of this assignment type.



**Number of Droppable**

The number of assignments of this type that will be dropped. The lowest scoring assignments are dropped first.



# Case 2. Grading and Progress

lms-nutmeg-demo.raccoongang.com/courses/course-v1:RG+TC+2023/instructor/api/gradebook

 COURSES DISCOVER NEW HELP  LesiaV

RG: TC Test Course

Course Progress Dates Discussion Instructor Instructor analytics

## Gradebook

	Exam	Total
LesiaV	0	0
raccoonlv	0	0

Page 1 of 1

# PLEASE WARN A USER

## FOR EXAMPLE:

*“NOTE: as soon as you have published the course and your active learners have started to pass it, it is not recommended to change Grading Settings and Graded Subsections. Otherwise, it will crash the course logic and cause issues with the Certificate receiving”.*

# Case 3. Account Activation Email

Already have an Nutmeg Demo account? [Sign in.](#)

## Create an Account

Full Name

Public Username

Email


Password


Country or Region of Residence

# Case 3. Account Activation Email

lms-nutmeg-demo.raccoongang.com/dashboard

We use cookies on this site to enhance your user experience. By using this website, you accept this use. Learn more about it in [Cookie Policy](#).  
For a complete overview of all cookies used, please see your personal settings.

 COURSES PROGRAMS DISCOVER NEW

HELP  raccoonlv ▾

My Courses

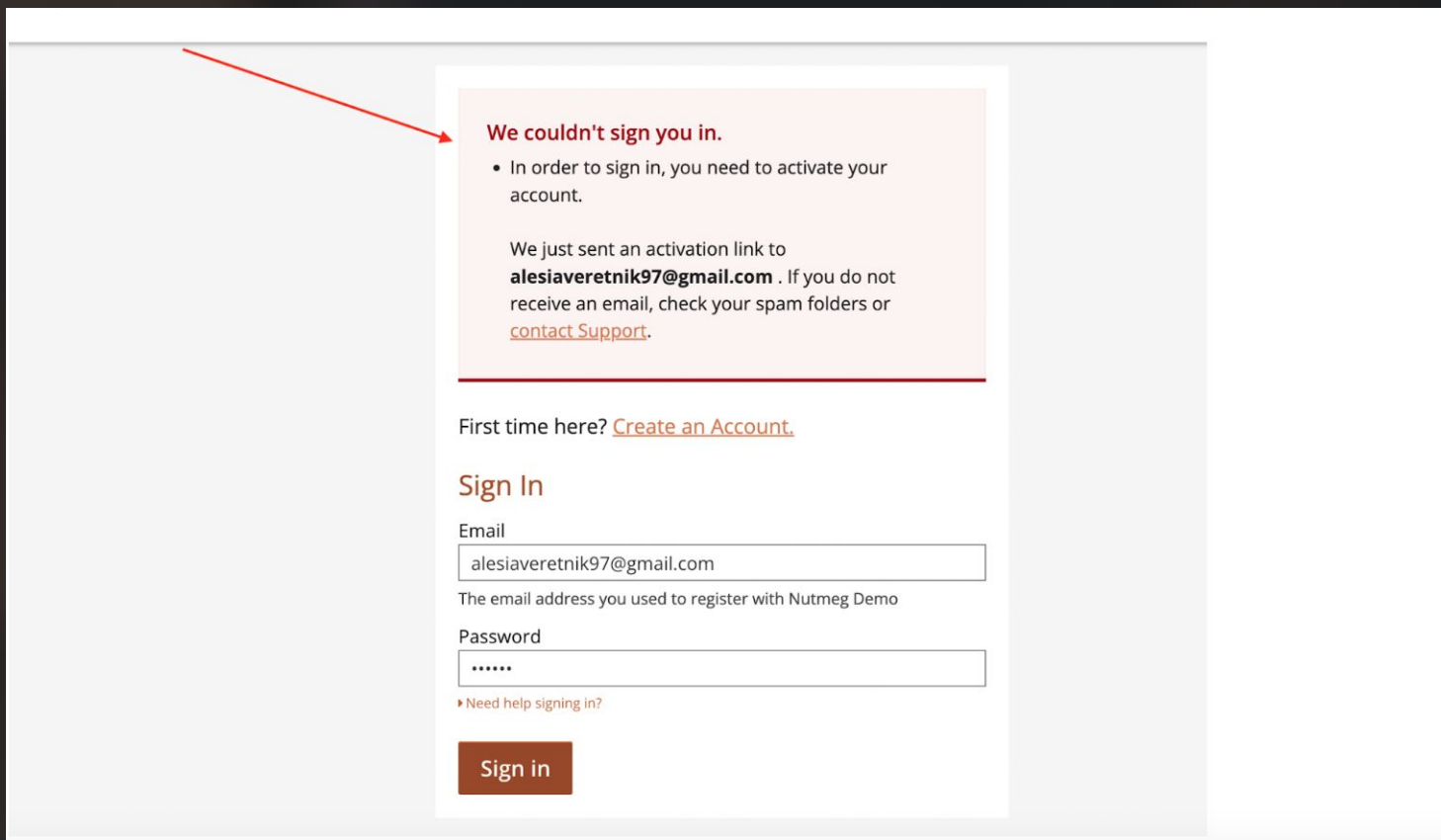
You are not enrolled in any courses yet.

[Explore Courses](#)

**Activate your account!**  
Check your [alesiaveretnik97@gmail.com](mailto:alesiaveretnik97@gmail.com) inbox for an account activation link from Nutmeg Demo. If you need help, contact [Nutmeg Demo Support](#).

Search Your Courses

# Case 3. Account Activation Email



**We couldn't sign you in.**

- In order to sign in, you need to activate your account.

We just sent an activation link to **alesiaveretnik97@gmail.com** . If you do not receive an email, check your spam folders or [contact Support](#).

---

First time here? [Create an Account](#).

## Sign In

Email

The email address you used to register with Nutmeg Demo

Password

• Need help signing in?

**Sign in**

# Case 4. The 'All Users' Report

## Sysadmin Dashboard

[Users](#) [Courses](#) [Staffing and Enrollment](#) [Git Logs](#)

### User Management

Email or username

Full Name

Password

Delete user

Create user

Download list of all users (csv file)

Check and repair external authentication map

## Case 4. The 'All Users' Report

**Please let's add such a useful feature to the new release.**

# Case 5. Course Export/Import

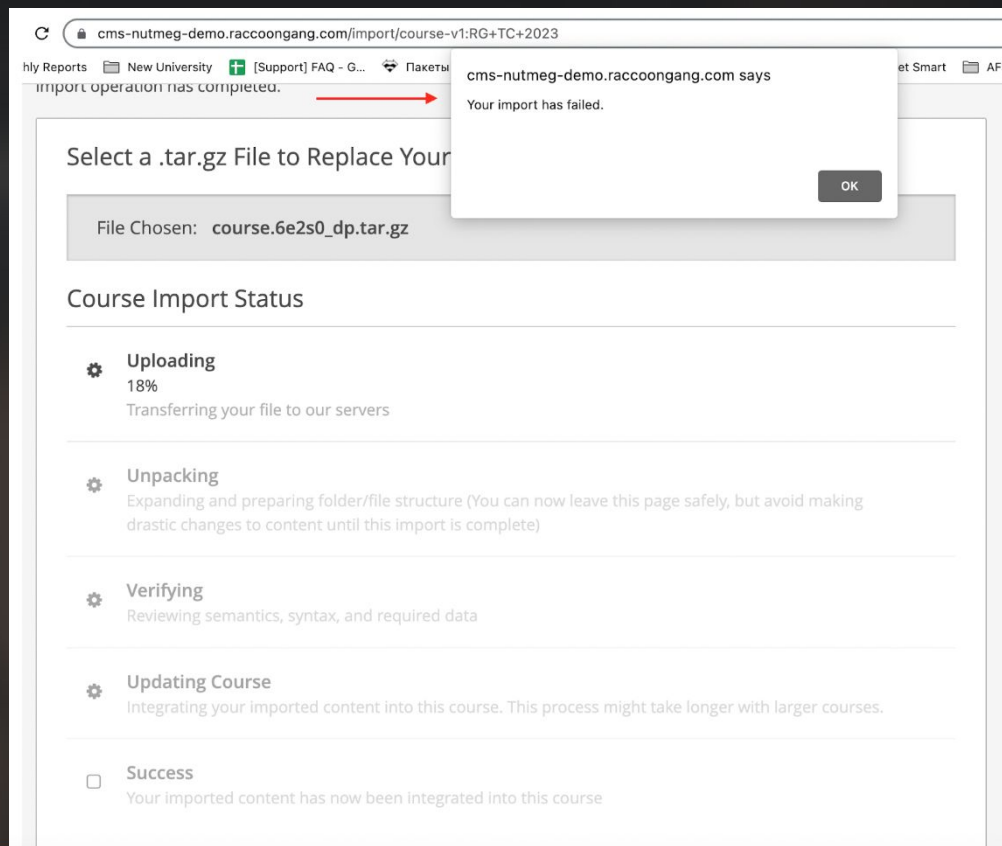
**20 min to export!**

**A few hours to import!**



# Case 5. Course Export/Import

**YOUR IMPORT  
HAS FAILED!**



The screenshot shows a web browser window with the URL `cms-nutmeg-demo.raccoongang.com/import/course-v1:RG+TC+2023`. A notification box at the top right displays the message: "cms-nutmeg-demo.raccoongang.com says Your import has failed." with an "OK" button. Below the notification, the page content includes:

- A heading: "Select a .tar.gz File to Replace Your"
- A file selection area: "File Chosen: course.6e2s0\_dp.tar.gz"
- A section titled "Course Import Status" with a progress list:
  - Uploading** (18%): Transferring your file to our servers
  - Unpacking**: Expanding and preparing folder/file structure (You can now leave this page safely, but avoid making drastic changes to content until this import is complete)
  - Verifying**: Reviewing semantics, syntax, and required data
  - Updating Course**: Integrating your imported content into this course. This process might take longer with larger courses.
  - Success** (unchecked): Your imported content has now been integrated into this course

# Case 5. Course Export/Import

**FAILED -  
NETWORK  
ERROR!**

## Course Export Status



### Preparing

Preparing to start the export



### Exporting

Creating the export data files (You can now leave this page safely, but avoid making drastic changes to content until this export is complete)



### Compressing

Compressing the exported data and preparing it for download



### Success (01/25/2023 at 14:26 UTC)

Your exported course can now be downloaded

Download Exported Course



course.ggz7vjz.tar.gz

Failed - Network error



# Case 5. Course Export/Import

**Inform users about the reason of the issue.**

# SCORMS 🥲

Settings

## Advanced Settings

### Manual Policy Definition

**Warning:** Do not modify these policies unless you are familiar with their purpose.

Advanced Module List

```
[  
  "scorm"  
]
```

Enter the names of the advanced modules to use in your course.

# Case 6. SCORMS and a Unit Location ID

Unit ✎ ⚙
View Live Version Preview

< Previous
+ New Unit
Next >

⚠ Caution: The last published version of this unit is live. By publishing changes you will change the student experience.

Scorm module

Cancel

**Published and Live**

Last published Mar 04, 2023 at 14:36 UTC by YanaL

RELEASED:  
Jan 01, 2022 at 00:00 UTC  
with Section "Section"

IS VISIBLE TO:  
**Staff and Learners**  
 Hide from learners

Note: Do not hide graded assignments after they have been released.

Publish  
Discard Changes

Last published Mar 04, 2023 at 14:36 UTC by YanaL

**Unit Location**

LOCATION ID  
**454174bc96a14ef1893a8306029fcad4**  
To create a link to this unit from an HTML

# Case 6. SCORMS and a Unit Location ID

Display name for this module

Upload scorm file

Choose file

No file chosen

Currently: Scorm File\_EN.zip

Scored

True

Select False if this component will not receive a numerical score from the Scorm

Display Width (px)

Width of iframe, if empty, the default 100%

Save

Cancel

Display name for this module

Upload scorm file

Choose file

No file chosen

Currently: SCORM File\_ES.zip

Scored

True

Select False if this component will not receive a numerical score from the Scorm

Display Width (px)

Width of iframe, if empty, the default 100%

Save

Cancel

# Case 6. SCORMS and a Unit Location ID

**Caution:** The last published version of this unit is live. By publishing changes you will change the student experience.

## Scorm module

(0/1 points) incomplete

Fullscreen

**404 Not Found**

nginx

View SCORM reports

### Published and Live

Last published Jan 25, 2023 at 12:58 UTC by LesiaV

**RELEASED:**  
Jan 01, 2022 at 00:00 UTC  
with Section "Section 1"

**IS VISIBLE TO:**  
**Staff and Learners**  
 Hide from learners

Note: Do not hide graded assignments after they have been released.

Publish


Discard Changes

Last published Jan 25, 2023 at 12:58 UTC by LesiaV

### Unit Location

**LOCATION ID**  
**1f4ceb7b0edc47e7b749631bef7e4d73**

To create a link to this unit from an HTML component in this course, enter "jump\_to\_id/<location ID>" as the URL value.



# Case 6. SCORMS and a Unit Location ID





# Case 6. SCORMS and a Unit Location ID



Create a re-run of a course

RG TC 2023

**Test Course**

Provide identifying information for this re-run of the course. The original course is not affected in any way by a re-run. **Note: Together, the organization, course number, and course run must uniquely identify this new course instance.**

**Course Name \***

The public display name for the new course. (This name is often the same as the original course name.)

**Organization \***

The name of the organization sponsoring the new course. (This name is often the same as the original organization name.)

**Note: No spaces or special characters are allowed.**

# Case 7. SCORMS and the Maximum Attempts Value

## Maximum Attempts

Enter the maximum number of times a student can try to answer problems. By default, Maximum Attempts is set to null, meaning that students have an unlimited number of attempts for problems. You can override this course-wide setting for individual problems. However, if the course-wide setting is a specific number, you cannot set the Maximum Attempts for individual problems to unlimited.

## Case 7. SCORMS and the Maximum Attempts Value

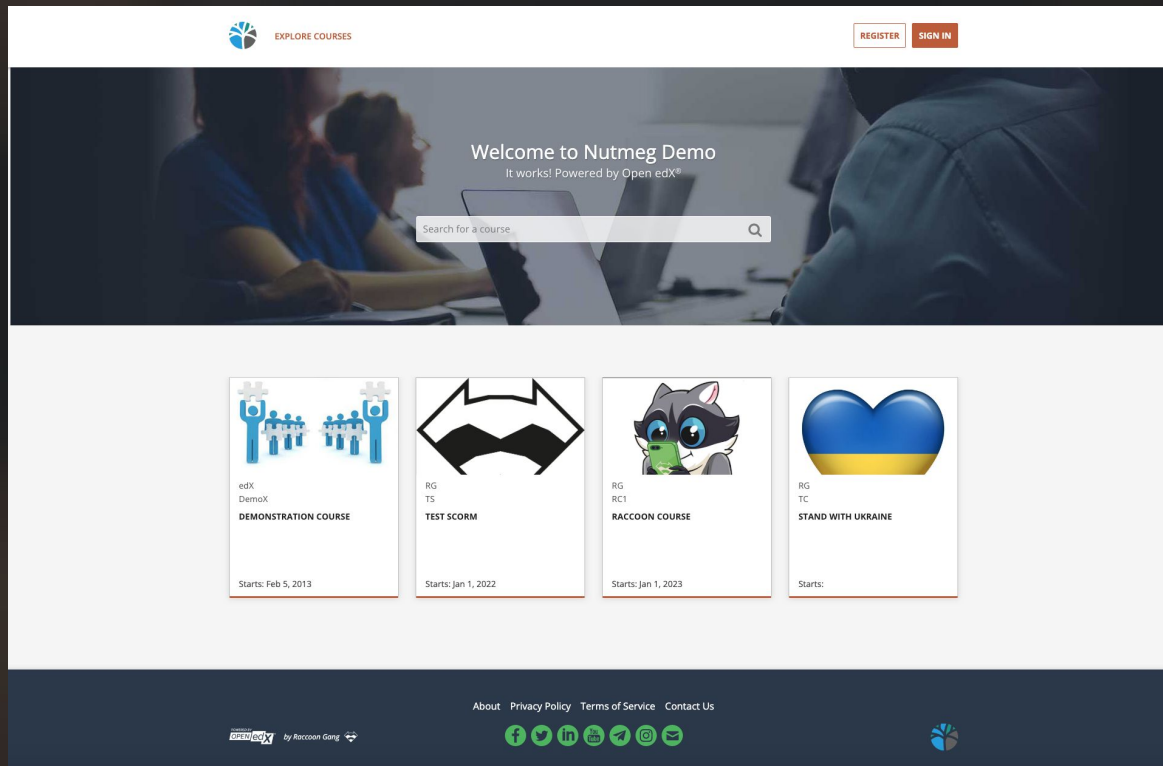
“Please note, this feature does not work for Problems with SCORMS (and other xblocks, for example, LTI).”

# What About Course Visibility?



# Course Visibility

## 1) The Home page



The screenshot shows the home page of a course titled "Nutmeg Demo". At the top left, there is a navigation menu with "EXPLORE COURSES" and a search icon. To the right are "REGISTER" and "SIGN IN" buttons. The main header features a dark image of students in a classroom with the text "Welcome to Nutmeg Demo" and "It works! Powered by Open edX®". Below this is a search bar with the placeholder text "Search for a course" and a magnifying glass icon.

The main content area displays four course cards:

- edX DemoX DEMONSTRATION COURSE**: Starts: Feb 5, 2013. Icon shows a group of people with gear icons.
- RG TS TEST SCORM**: Starts: Jan 1, 2022. Icon shows a stylized mustache.
- RG RCT1 RACCOON COURSE**: Starts: Jan 1, 2023. Icon shows a raccoon holding a green nut.
- RG TC STAND WITH UKRAINE**: Starts: . Icon shows the Ukrainian national flag.

At the bottom, there is a footer with links for "About", "Privacy Policy", "Terms of Service", and "Contact Us". On the left, it says "edX by Raccoon Gang" with a gear icon. On the right, there are social media icons for Facebook, Twitter, LinkedIn, YouTube, Instagram, and Email, followed by a gear icon.

# Course Visibility

## 2) The Course About page

lms-nutmeg-demo.raccoongang.com/courses/course-v1:edX+DemoX+Demo\_Course/about

COURSES DISCOVER NEW

edX: DemoX Demonstration Course

Demonstration Course **edX**

You are enrolled in this course

View Course

**About This Course** [View About Page in studio](#)

Include your long course description here. The long course description should contain 150-400 words.

This is paragraph 2 of the long course description. Add more paragraphs as needed. Make sure to enclose them in paragraph tags.

Course Number

Classes Start

# Course Visibility

## 3) The Courses page (Catalog)

lms-nutmeg-demo.raccoongang.com/courses

COURSES DISCOVER NEW

HELP YanaL

Viewing 1 course

Search for a course

Refine Your Search

modes	
audit	1
org	
edX	1

edX  
DemoX  
**DEMONSTRATION COURSE**

Starts: Feb 5, 2013

# Course Visibility

## Course Visibility In Catalog

"both"

Defines the access permissions for showing the course in the course catalog. This can be set to one of three values: 'both' (show in catalog and allow access to about page), 'about' (only allow access to about page), 'none' (do not show in catalog and do not allow access to an about page).




# Case 8. Course Visibility in Catalog


## Course Schedule

Dates that control when your course


---

<b>Course Start Date</b>	<b>Course Start Time</b> (UTC)
<input type="text" value="02/05/2013"/> 	<input type="text" value="05:00"/>
First day the course begins	


---

<b>Course End Date</b>	<b>Course End Time</b> (UTC)
<input type="text" value="MM/DD/YYYY"/> 	<input type="text" value="HH:MM"/>
Last day your course is active	


**Certificates Display Behavior**




Certificates are awarded at the end of a course run

 [Read more about this setting](#)


---

<b>Enrollment Start Date</b>	<b>Enrollment Start Time</b> (UTC)
<input type="text" value="02/05/2013"/> 	<input type="text" value="00:00"/>
First day students can enroll	

---


<b>Enrollment End Date</b>	<b>Enrollment End Time</b> (UTC)
<input type="text" value="02/10/2023"/> 	<input type="text" value="00:00"/>
Last day students can enroll.	

# Case 9. Course Visibility on the Home page




EXPLORE COURSES

REGISTER
SIGN IN




Welcome to Nutmeg Demo  
It works! Powered by Open edX®




edX  
DemoX  
**DEMONSTRATION COURSE**

Starts: Feb 5, 2013




RG  
TS  
**TEST SCORM**

Starts: Jan 1, 2022



RG  
RCT  
**RACCOON COURSE**







Starts: Jan 1, 2023




RG  
TC  
**STAND WITH UKRAINE**

Starts:

[About](#)
[Privacy Policy](#)
[Terms of Service](#)
[Contact Us](#)



# Case 9. Course Visibility on the Home page

*The course will be **INVISIBLE** on the Home page **ONLY** when the default date (**01/01/2030**) was setup; this date is written by the system when the course is being created, both in the Course Start Date and Enrollment Start Date fields.*

# Case 9. Course Visibility on the Home page

## Course Visibility In Catalog

"both"

Defines the access permissions for showing the course in the course catalog. This can be set to one of three values: 'both' (show in catalog and allow access to about page), 'about' (only allow access to about page), 'none' (do not show in catalog and do not allow access to an about page).

# Case 9. Course Visibility on the Home page

## Course Schedule

<b>Course Start Date</b>	<b>Course Start Time</b>
01/01/2030	00:00
<small>First day the course begins</small>	

<b>Course End Date</b>	<b>Course End Time</b>
MM/DD/YYYY	HH:MM
<small>Last day your course is active</small>	

**Certificates Display Behavior**

End date of course

Certificates are awarded at the end of a course run

[Read more about this setting](#)

<b>Enrollment Start Date</b>	<b>Enrollment Start Time</b>
01/01/2030	00:00
<small>First day students can enroll</small>	

<b>Enrollment End Date</b>	<b>Enrollment End Time</b>
MM/DD/YYYY	HH:MM

# Case 9. Course Visibility on the Home page







## Course Visibility In Catalog

"none"

Defines the access permissions for showing the course in the course catalog. This can be set to one of three values: 'both' (show in catalog and allow access to about page), 'about' (only allow access to about page), 'none' (do not show in catalog and do not allow access to an about page).

# Case 9. Course Visibility on the Home page

**Course Schedule** Dates that control wh

<b>Course Start Date</b> 01/04/2023 	<b>Course Start Time</b> 00:00
First day the course begins	
<b>Course End Date</b> MM/DD/YYYY 	<b>Course End Time</b> HH:MM
Last day your course is active	
<b>Certificates Display Behavior</b> Immediately upon passing 	
Certificates are awarded at the end of a course run  <a href="#">Read more about this setting</a>	
<b>Enrollment Start Date</b> 01/03/2023 	<b>Enrollment Start Time</b> 02:00
First day students can enroll	
<b>Enrollment End Date</b> MM/DD/YYYY 	<b>Enrollment End Time</b> HH:MM

# Case 9. Course Visibility on the Home page

Settings


## Schedule & Details

### Basic Information

The nuts and bolts of your course

Organization	Course Number	Course Run
RG	TC	2023

Course Summary Page (for student enrollment and access)

<https://lms-nutmeg-demo.raccoongang.com/courses/course-v1:RG+TC+2023/about> Invite your students

### Course Pacing

Set the pacing for this course

 Instructor-Paced

Instructor-paced courses progress at the pace that the course author sets. You can configure release dates for course content and due dates for assignments.

 Self-Paced

#### How are these settings used?

Your course's schedule determines when students can enroll in and begin a course.

Other information from this page appears on the About page for your course. This information includes the course overview, course image, introduction video, and estimated time requirements. Students use About pages to choose new courses to take.

#### Other Course Settings

[Grading](#)[Course Team](#)[Group Configurations](#)[Advanced Settings](#)



**Some space for the message  
about Course Visibility  
and Start Dates :)**



# Case 10. EXTRA.

## A user friendly advice about the Admin Panel.

Site administration

API_ADMIN		
Api access configs	+ Add	 Change
Api access requests	+ Add	 Change
ASSESSMENT		
Assessment feedbacks	+ Add	 Change
Assessments	+ Add	 Change

# A User With Empty Email

Select user to change

Q john Search 4 results (29 total)

Action: ----- Go 0 of 4 selected

<input type="checkbox"/>	USERNAME	EMAIL ADDRESS	FIRST NAME	LAST NAME	STAFF STATUS
<input type="checkbox"/>	johnsnow	yanablin@gmail.com1			✘
<input type="checkbox"/>	johnsnow123	yanablin@gmail.com2			✘
<input type="checkbox"/>	johnsnow2				✘
<input type="checkbox"/>	johnsnow@example.com	johnsnow@example.com			✘

# A User With Empty Email

Home › Authentication and Authorization › Users › Add user

## Add user

First, enter a username and password. Then, you'll be able to edit more user options.

**Username:**

Required. 150 characters or fewer. Letters, digits and @/./+/-/\_ only.

**Password:**

Your password can't be too similar to your other personal information.

Your password must contain at least 2 characters.

Your password must contain no more than 75 characters.

**Password confirmation:**




Enter the same password as before, for verification.

# A User With Empty Email

WELCOME, LESIAV. [VIEW SITE](#) / [CHANGE PASSWORD](#) / [LOG OUT](#)

[Home](#) > [Authentication and Authorization](#) > [Users](#) > [TestUseR](#)

 The user "TestUseR" was added successfully. You may edit it again below.

## Change user

**TestUseR** HISTORY

**Username:** TestUseR  
Required. 150 characters or fewer. Letters, digits and @/./+/-/\_ only.

**Password:** **algorithm:** pbkdf2\_sha256 **iterations:** 260000 **salt:** DE6qz4\*\*\*\*\* **hash:** O7qMa7\*\*\*\*\*  
Raw passwords are not stored, so there is no way to see this user's password.

### Personal info

**First name:**

**Last name:**

**Email address:**

### Permissions

**Active**  
Designates whether this user should be treated as active. Unselect this instead of deleting accounts.

**Staff status**  
Designates whether the user can log into this admin site.

**Superuser status**  
Designates that this user has all permissions without explicitly assigning them.

# A User With Empty Email



[COURSES](#) [DISCOVER NEW](#)

[HELP](#)



LesiaV ▾

There has been a 500 error on the *Nutmeg Demo* servers

Please wait a few seconds and then reload the page.

# The Name Field

Users > johnsnow123

✔ The user "johnsnow123" was added successfully. You may edit it again below.

## Change user

### johnsnow123

Username: johnsnow123

Required. 150 characters or fewer. Letters, digits and @/./+/\_ only.

Password:

**algorithm:** pbkdf2\_sha256 **iterations:** 260000 **salt:** K2dFCv\*\*\*\*\* **hash:** 91eavx\*\*\*\*\*

Raw passwords are not stored, so there is no way to see this user's password.

### Personal info

First name:

Last name:

Email address:

yanablin@gmail.com



### Permissions

Active

Designates whether this user should be treated as active. Unselect this instead of deleting accounts.

# The Name Field


ongang.com/admin/auth/user/31/change/?\_changelist\_filters=q%3Dyana


Choose all  Remove all 

Specific permissions for this user. Hold down "Control", or "Command" on a Mac, to select more than one.

---


### Important dates


Last login:      **Date:**  Today | 

**Time:**  Now | 

Note: You are 1 hour ahead of server time.

---

Date joined:      **Date:**  Today | 

**Time:**  Now | 

Note: You are 1 hour ahead of server time.

---

### USER PROFILE

**User profile: #1**

Name:

Meta:

# The Name Field

Home > Authentication and Authorization > Users > Add user

## Add user

First, enter a username and password. Then, you'll be able to edit more user options.

**Username:**

Required. 150 characters or fewer. Letters, digits and @/./+/-/\_ only.

**Password:**

Your password can't be too similar to your other personal information.

Your password must contain at least 2 characters.

Your password must contain no more than 75 characters.

**Password confirmation:**

Enter the same password as before, for verification.



# The Name Field




# The Name Field

Already have an Nutmeg Demo account? [Sign in.](#)

## Create an Account

Full Name (required)

This name will be used on any certificates that you earn.

# The Name Field

Users > Add user

## Add user

First, enter a username and password. Then, you'll be able to edit more user options.

**Username:**

Required. 150 characters or fewer. Letters, digits and @/./+/\_ only.

**Password:**

Your password can't be too similar to your other personal information.

Your password must contain at least 2 characters.

Your password must contain no more than 75 characters.

**Password confirmation:**

Enter the same password as before, for verification.

### USER PROFILE

**User profile: #1**

**Name:**

**Message**

**Meta:**

# WHY ARE THEY THERE?

Change user

**johnsnow123**

Username:

johnsnow123

Required. 150 characters or fewer. Letters, digits and @/./+/-/\_ only.

Password:

**algorithm:** pbkdf2\_sha256 **iterations:** 260000 **salt:** K2dFCv\*\*\*\*\* **hash:**  
91eavx\*\*\*\*\*

Raw passwords are not stored, so there is no way to see this user's password.

Personal info

First name:

Last name:

Email address:

yanablin@gmail.com

Let's "wear the user's shoes" together!



**THANK YOU**  
**:)**

[A link to Scenario for this Presentation.](#)