

Product Review is Here for You!

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Introductions

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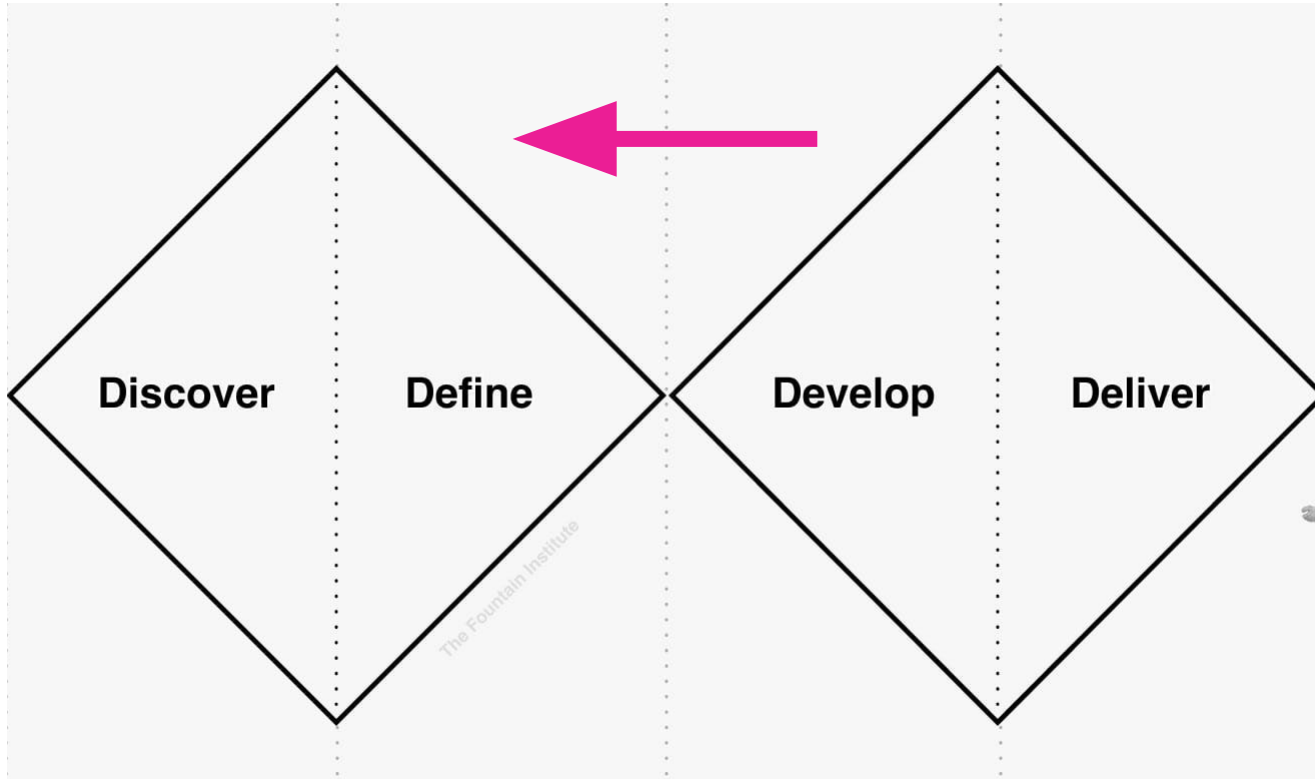
Product Manager

edunext



Members of the [Product Management Working Group](#)

Focus on Early Visibility



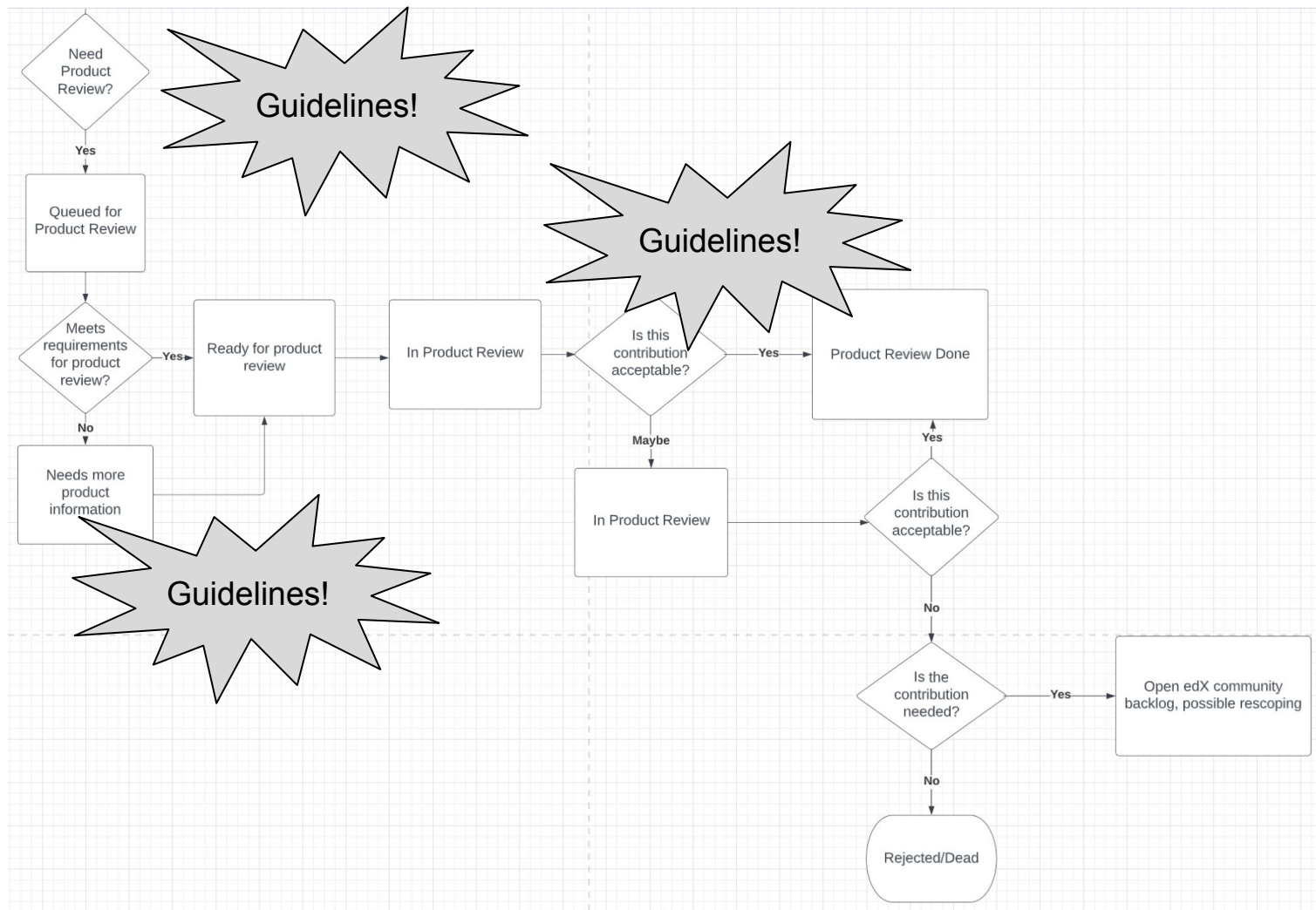
Problems

- Product-minded folks are not always included in the Pull Request (PR) review process, which can cause conflicts and poor overall user experience
- Valuable contributions get slowed down by inconsistent approval processes
- No clear process that empowers product managers to review nor a clear expectation for contributors to follow
- Roles and responsibilities are unclear

Objectives

- Propose and clarify a new process to receive product feedback and review
- Demonstrate the process to submit an item to the public roadmap
- Empower any product-minded person to get involved and help review submissions
- Learn by example!

Proposed Workflow



Does this need product review?

User Experience Change

The general rule here is that a PR requires product review if the PR results in a change, big or small, to the end-user experience, particularly for learners, course authors, course teams, or course/instance administrators.

Some general guiding questions:

- Does this change or impact a feature that a learner would interact with?
- Does this change or impact part of the authoring flow?
- Does this change or impact the experience of configuring content or a course run?
- Does the change or impact reporting?
- Is this change related to Studio or Content Libraries?
- Is this change related to the LMS?

Does this need product review?

platform-roadmap #239

[Product Pull Request] feat: Change schedule datetime inputs in studio to user timezone #239

×

Edit

platform-roadmap #229

[Product Pull Request] Exiting full-screen video does not return to correct scroll position #229

×

Edit

platform-roadmap #228

[Product Pull Request] Add functionality to enable course teams to add/edit/change course modes directly in Studio #228

×

Edit

Open jmakowski1123 opened on Feb 13

 **jmakowski1123** on Feb 13 (edited)

Edit

Assignees

Add assignees...

Labels

needs more product information

needs rescoping

Milestone

Add milestone...

Status

Feature Tickets - Product Pull Requ...

Repository

platform-roadmap

This is the Primary Product Ticket for the following community contribution: Add functionality to enable course teams to add/edit/change course modes directly in Studio.

The original PR (linked below) focused on adding functionality so course teams could add Honor course modes directly in Studio, via a yet-to-be-designed "Edit Enrollment tracks" configuration in the "Settings tab". This would simplify the workflow for course teams in creating and managing certificates by allowing them to stay in Studio, rather than navigating to the Django LMS admin to add the Honor course mode.

I suggest the following expansion of scope for this functionality:

What information must Contributors include?

Checklist prior to undergoing Product Review:

The following information is required in order for Product Managers to be able to review your pull request:

- Explanation of the problem being solved
- Description of how users will be impacted, and which users will be impacted
- Screenshots or video showing the functionality or fix, before and after
- Reproduction steps and/or testing steps

Only if necessary:

- If necessary, links to corresponding configuration changes
- If necessary, links to corresponding enablement changes, particularly waffle/toggle status details

How should Product Managers evaluate a submission?

For Product Manager doing the review:

What criteria should be analyzed from Product to approve a PR?

- The problem being solved by the feature or fix is clear.
- There is clarity on how the change or fix will impact the end user.
- It is clear that the change will not negatively impact users or other areas of the platform.
- The change is implemented comprehensively.
- Any changes to UI use the current, standard Paragon Design System: <https://paragon-openedx.netlify.app/>



How should Product Managers evaluate?

platform-roadmap #228 ×

[Product Pull Request] Add functionality to enable course teams to add/edit/change course modes directly in Studio #228 Edit

Open jmakowski1123 opened on Feb 13

Add course mode

Course:

Mode:

- ✓ Audit
- Verified
- Professional
- No-Id-Professional
- Credit
- Honor
- Master's
- Executive Education
- Unpaid Executive Education
- Paid Executive Education
- Unpaid Bootcamp
- Paid Bootcamp

Display Name:

Price:

Currency:

Upgrade Deadline:

Note: You are 7 hours behind server time.

OPTIONAL: After this date/time, users will no longer be able to

Proposed by	Enter text...
Platform map - Super Level	Choose an option... ▾
Strategy	Choose an option... ▾
Type	Choose an option... ▾
Blended Dev and Funded Contributions tracking	Choose an option... ▾
Platform map - Sub Levels	Choose an option... ▾
Effort	Choose an option... ▾
Keyword	Studio
MFE Themes	Choose an option... ▾

[Open in new tab](#)

Workshop Time!

Exercise 1

Let's submit a product roadmap
issue!

<https://tinyurl.com/roadmap-entry>



Exercise 2

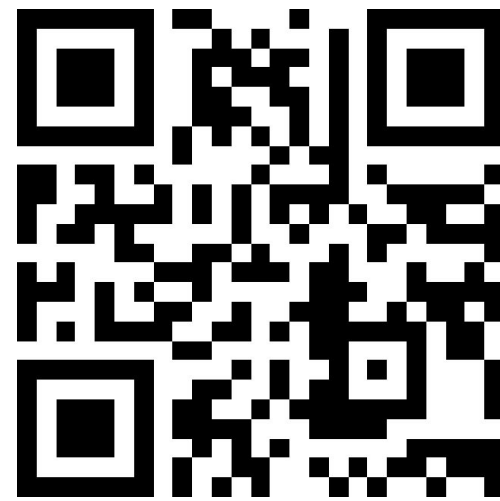
Let's review a submission!

<https://github.com/orgs/openedx/projects/4/views/1>



How to do product review, in 5 steps

1. Check the [list of pending PRs](#) by product review
 - a. <https://tinyurl.com/review-entry>
2. Check that the ticket has at least the following information
 - a. What problem is solved by this PR?: An explanation about the problem that the change solves
 - b. Scope/full specs of the feature
 - c. Which user roles will this change impact? Common user roles are "Learner", "Course Author", "Developer", and "Operator".
 - d. Screenshots or video with the functionality before and after
 - e. Provide links to the description of corresponding configuration changes. Remember to correctly annotate these changes.



3. If the above information is complete, evaluate the PR with the following criteria
 - a. The problem being solved by the feature or fix is clear.
 - b. There is clarity on how the change or fix will impact the end user.
 - c. It is clear that the change will not negatively impact users or other areas of the platform.
 - d. The change is implemented comprehensively.
 - e. The PR is not in conceptual conflict to a known community approach to a problem

4. Feel free to post your concerns, request more information, request changes, get involved in the process and follow up

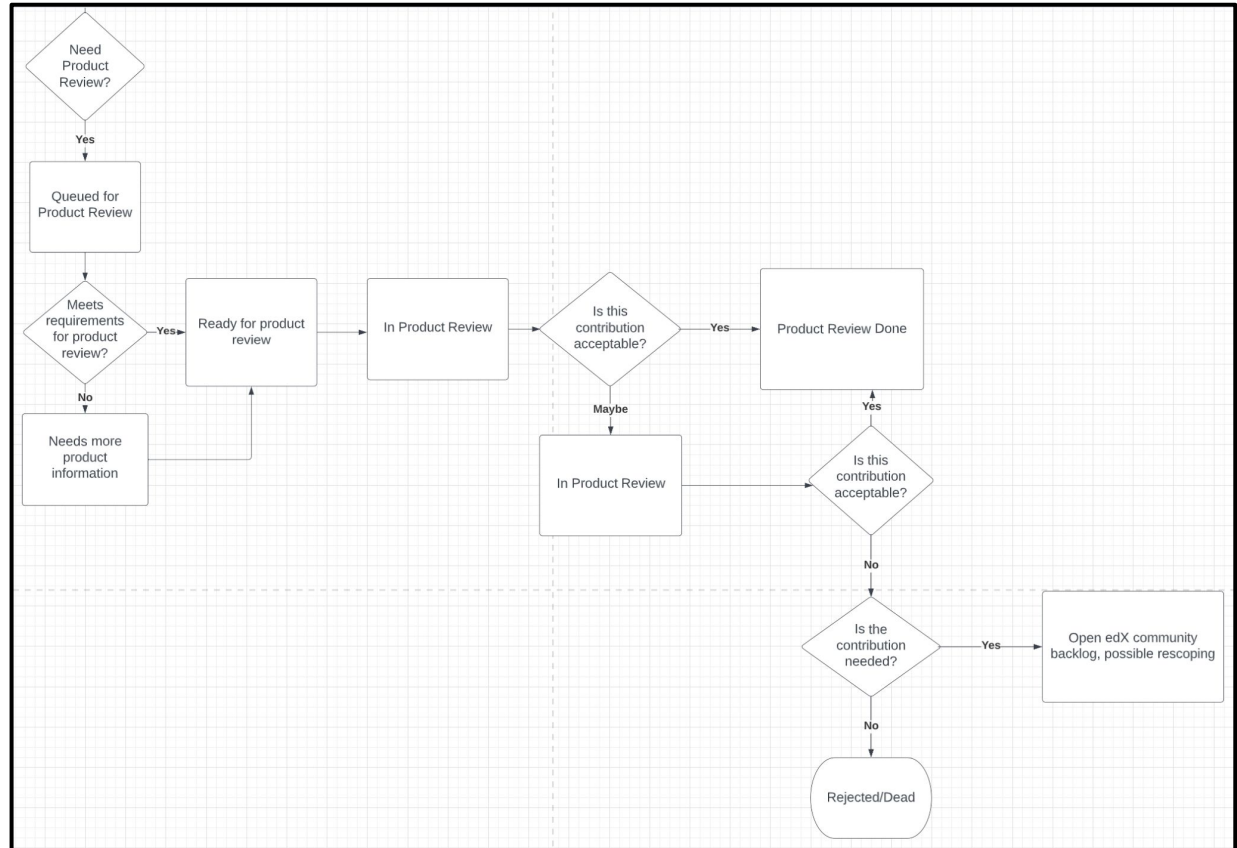
5. When you approve or deny a PR remember to tag the [corresponding repo owner](#), that person will be in charge of giving the final approval considering your comments

Questions?

Where do we go from here?

Step 1.....

Before work on a PR even starts...



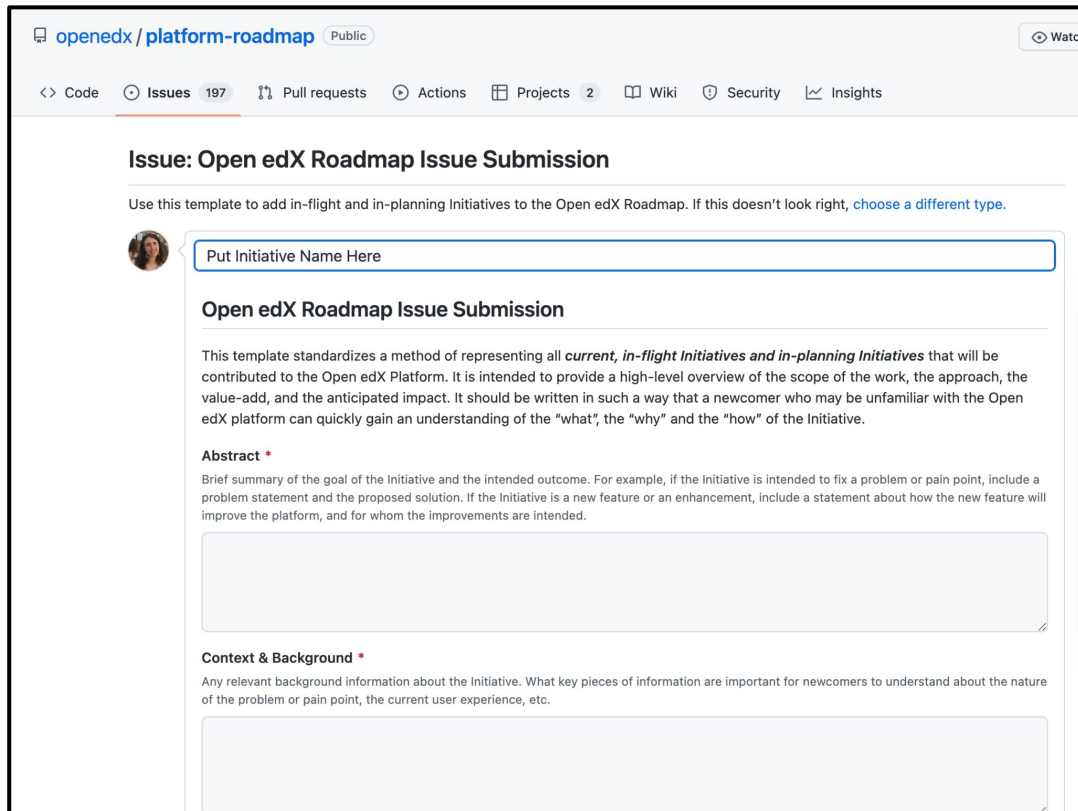
Where do we go from here?

[Submit your contribution](#)

to the Open edX
Roadmap EARLY!

Get feedback on
implementation so it
won't be stalled in later
review

Include all required
product information
EARLY so it's ready when
the PR is submitted




The screenshot shows the GitHub repository page for 'openedx/platform-roadmap'. The 'Issues' tab is selected, showing 197 issues. The specific issue is titled 'Issue: Open edX Roadmap Issue Submission'. Below the title is a description: 'Use this template to add in-flight and in-planning Initiatives to the Open edX Roadmap. If this doesn't look right, [choose a different type](#).' A user profile picture is visible next to a text input field containing the placeholder 'Put Initiative Name Here'. Below this is the main content of the issue template, which includes a title 'Open edX Roadmap Issue Submission', a detailed description of the template's purpose, and sections for 'Abstract' and 'Context & Background', each with a text area for input.

openedx / platform-roadmap Public

< Code Issues 197 Pull requests Actions Projects 2 Wiki Security Insights

Issue: Open edX Roadmap Issue Submission

Use this template to add in-flight and in-planning Initiatives to the Open edX Roadmap. If this doesn't look right, [choose a different type](#).

 Put Initiative Name Here

Open edX Roadmap Issue Submission

This template standardizes a method of representing all *current*, *in-flight Initiatives* and *in-planning Initiatives* that will be contributed to the Open edX Platform. It is intended to provide a high-level overview of the scope of the work, the approach, the value-add, and the anticipated impact. It should be written in such a way that a newcomer who may be unfamiliar with the Open edX platform can quickly gain an understanding of the "what", the "why" and the "how" of the Initiative.

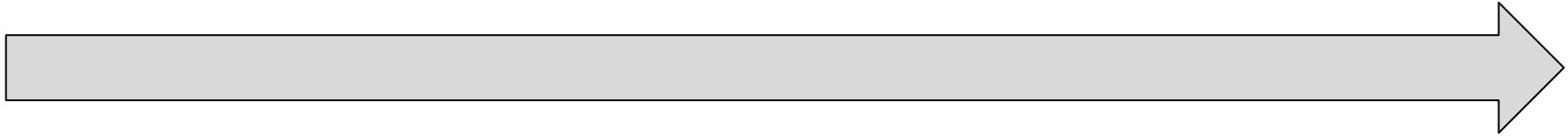
Abstract *

Brief summary of the goal of the Initiative and the intended outcome. For example, if the Initiative is intended to fix a problem or pain point, include a problem statement and the proposed solution. If the Initiative is a new feature or an enhancement, include a statement about how the new feature will improve the platform, and for whom the improvements are intended.

Context & Background *

Any relevant background information about the Initiative. What key pieces of information are important for newcomers to understand about the nature of the problem or pain point, the current user experience, etc.

Where do we go from here?



Product
specs
complete

Submitted to
Open edX
Roadmap

Feedback
integrated (if
necessary)

PRs
submitted

Quick and
seamless
review and
approval

Recap

1. If you are planning a major contribution – put it on the roadmap
2. Include as much detail as possible in your roadmap and PR tickets
3. If you are a product-minded person, check out the roadmap and offer help on items that you have domain-knowledge of

Thanks!

Santiago Suarez, eduNEXT

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Jenna Makowski, tCRIL

Product Working Group
