# Running a MOOC on Open edX: Practices after Managing over 100 Course Runs

**MITx** bio Mary Ellen Wiltrout, PhD Lecturer in Digital Learning Director of Online and Blended Learning Initiatives Biology, MIT mew27@mit.edu



Why do we create MOOCs?

# **Mission Statement**

The mission of MIT is to advance knowledge and

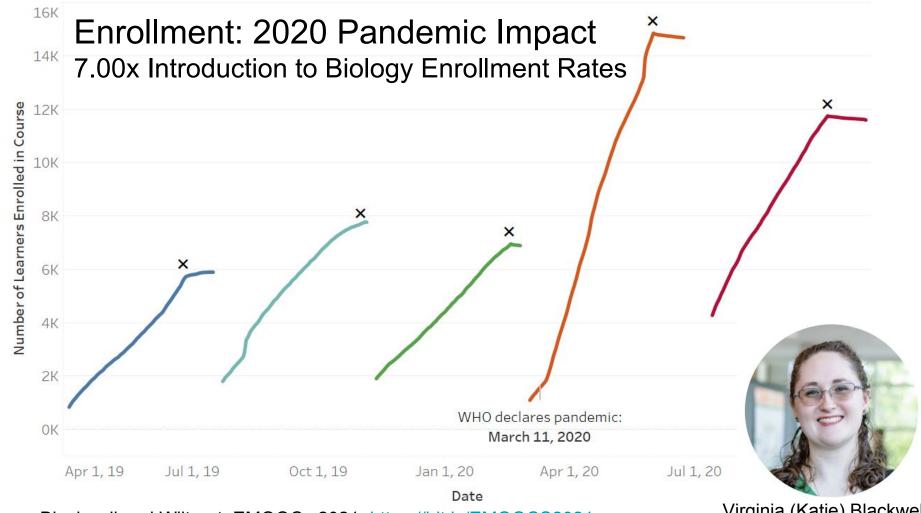
educate students in science, technology, and other

areas of scholarship that will best serve the nation and the world in the 21st century.

# Six Areas for Impacting Reach and Engagement

- **Enrollment**: What action impacts the registration numbers the most? Is it better to allow continuous enrollment or should there be a cutoff date at some point while the course is open?
- **Course emails**: Is it worth sending emails? What content should go in an email? What does the research support?
- **Settings**: Should the course run as instructor- or self-paced? What is the ideal due date for verified track registration?
- **Discussion forums**: Is the forum tied to a learning outcome? Do the instructor's or peers' responses make a difference?
- **Real-time revision**: How does learner feedback impact the course as it runs? Can you change the content or a graded question after the course is live? What's fair?
- **Monitoring learners**: How engaged are learners and with what content? How is a learner who finishes the course quickly or the overall progress of all learners informational?

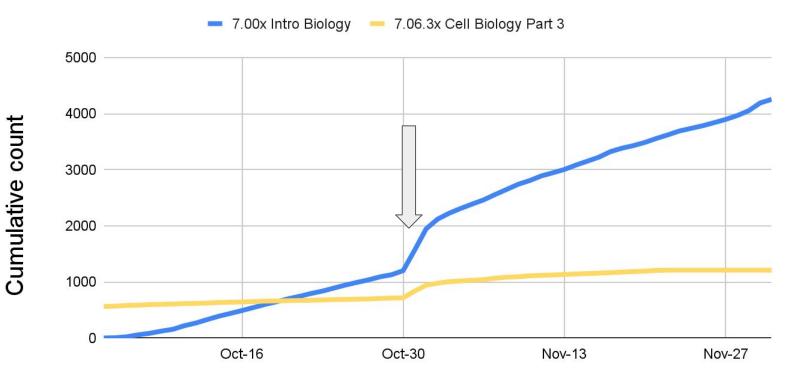
## **Enrollment**: What action impacts the registration numbers the most?



Paper: Blackwell and Wiltrout, EMOOCs 2021 https://bit.ly/EMOOCS2021

Virginia (Katie) Blackwell

### **Enrollment Rates for Biology MOOCs**



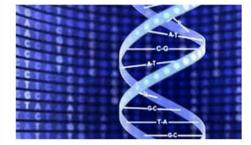
Date

What happened on October 31, 2022?

# Enrollment: MIT Email on Monday, Oct 31, 2022

Check out these courses starting in November

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### **Courses Starting this November**

### Introduction to Biology - The Secret of Life

**BIOLOGY & LIFE SCIENCES** Explore the secret of life through the basics of biochemistry, genetics, molecular biology, recombinant DNA, genomics and rational medicine.

Starts Nov 1 on edX

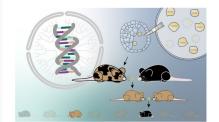
### **Cell Biology: Cell-Cell Interactions**

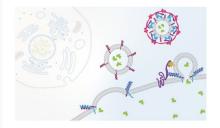
**BIOLOGY & LIFE SCIENCES** How do we know what we know about cells? Enhance your scientific thinking and data analysis skills with this in-depth adventure through cell biology.

Starts Nov 1 on edX

# Enrollment: MIT Email on Friday, Jan 6, 2023

Start 2023 with something new (and educational **\***)!







#### List of MITx Courses Starting Soon

#### **Genetics: Analysis and Applications**

*Biology & Life Sciences* How do we know what we know about heredity? Enhance your scientific thinking and experimental design skills with this in-depth adventure through genetics.

Starts January 10

#### Cell Biology: Transport and Signaling

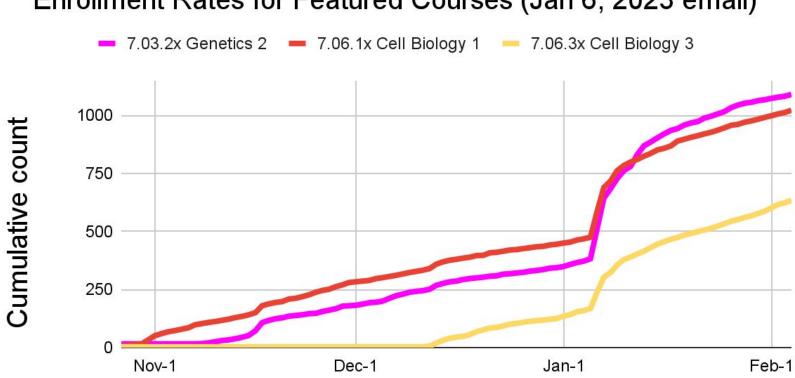
**Biology & Life Sciences** How do we know what we know about cells? Enhance your scientific thinking and data analysis skills with this in-depth adventure through cell biology.

Starts January 10

#### Cell Biology: Cell-Cell Interactions

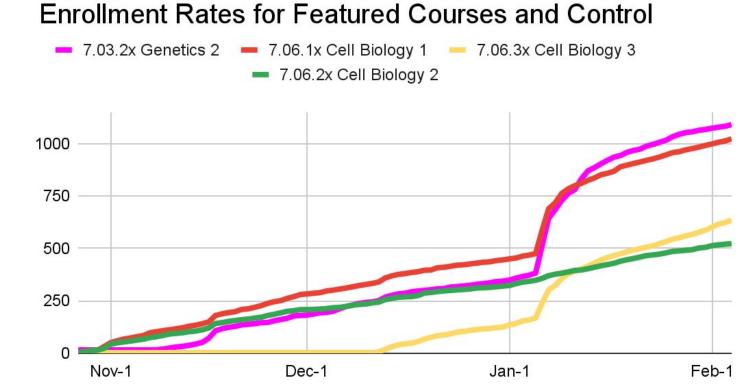
**Biology & Life Sciences** How do we know what we know about cells? Enhance your scientific thinking and data analysis skills with this in-depth adventure through cell biology.

Starts January 10



### Enrollment Rates for Featured Courses (Jan 6, 2023 email)

Date

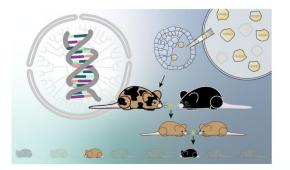


Cumulative count

# Enrollment: MIT Email on Thursday, Jan 12, 2023

**MITx presents Genetics: Analysis and Applications** 

### **GENETICS: ANALYSIS AND APPLICATIONS**



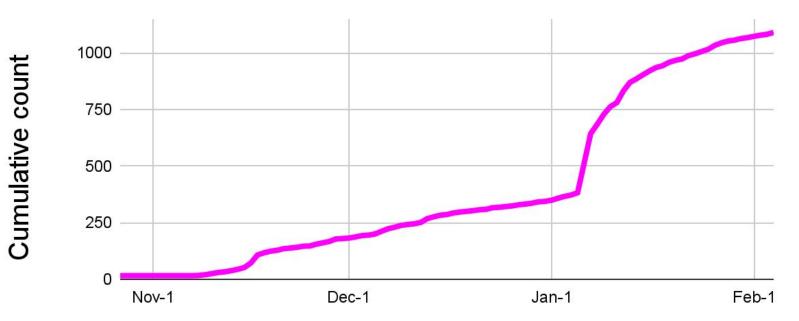
### BIOLOGY I Open Now, Self-Paced

How do we know what we know about heredity? Enhance your scientific thinking and experimental design skills with this indepth adventure through genetics.

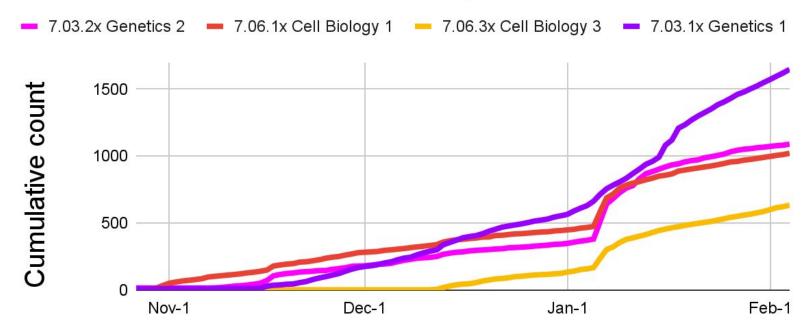
### Enroll Now

## Enrollment Rates for Featured Course (Jan 12, 2023 email)

7.03.2x Genetics 2

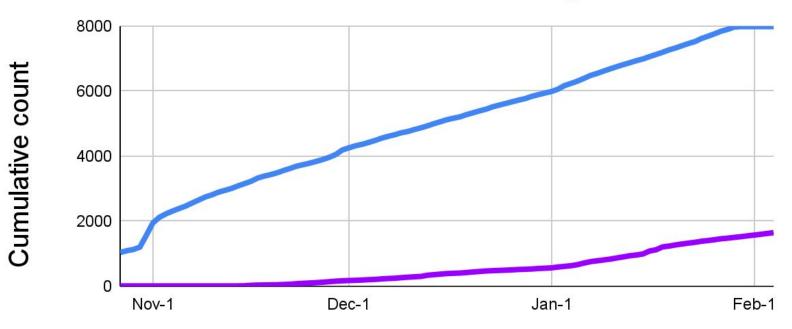


# Enrollment Rates for Featured Courses and Control (Jan 6, 2023 email)



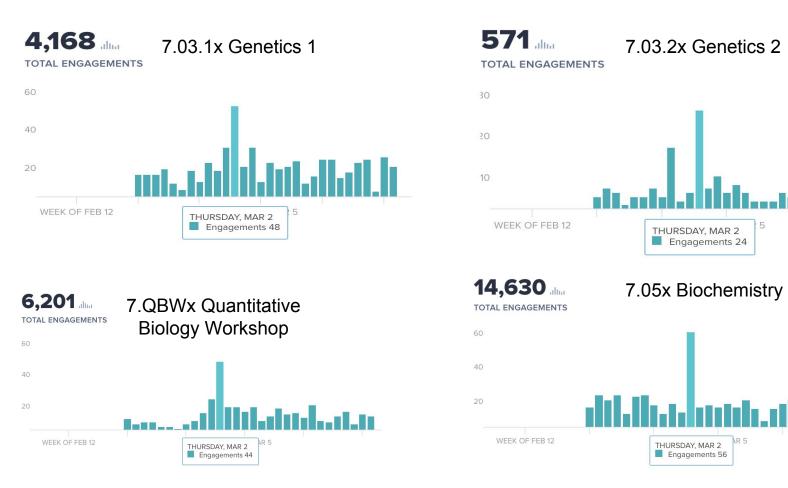
## **Course-Specific Enrollment Rates Differ**

- 7.03.1x Genetics Part 1 - 7.00x Intro Biology

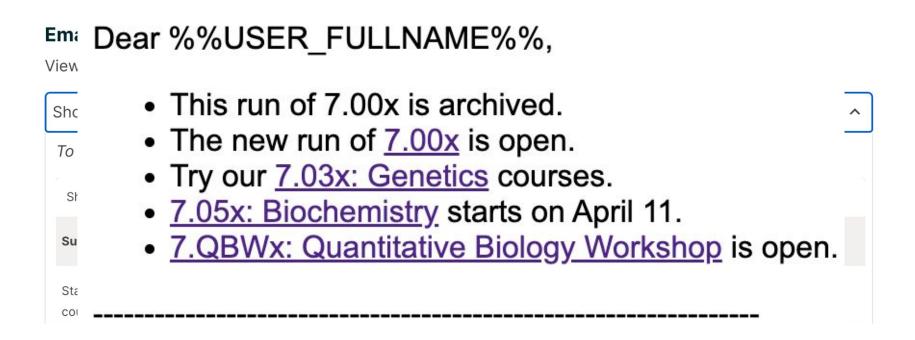


**Course emails**: Is it worth sending emails from staff? What content should go in an email? What does the research support?

Course emails: Staff emails positively influence clicks to registration page.



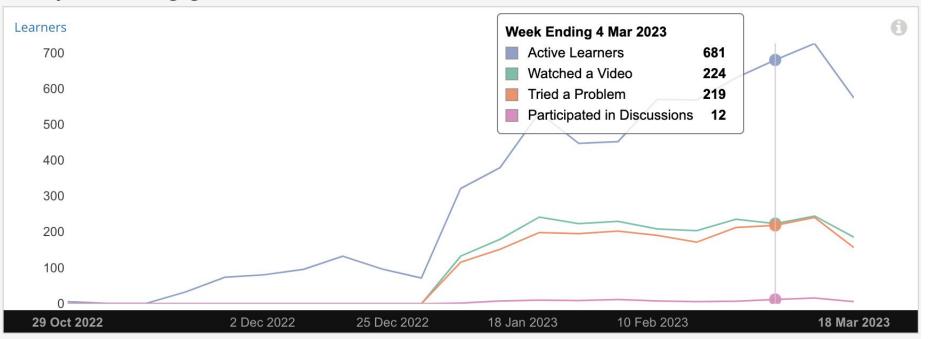
Course emails: 7.00x Intro Biology email on March 2 increased clicks.



# Course emails: Engagement fluctuates.

### Weekly Learner Engagement

How many learners are interacting with my course?



# Course emails: Research supports instructor emails.

# Impact of an Instructor's Personalized Email Intervention on Completion Rates in a Massive Open Online Course (MOOC)

Kurtz, Gila; Kopolovich, Orna; Segev, Elad; Sahar-Inbar, Limor; Gal, Lilach; Hammer, Ronen Electronic Journal of e-Learning, v20 n3 p325-335 2022

"the weekly intervention (instructor email) had an immediate impact as well as a cumulative impact on the final exam completion rate."

## Settings: Run the MOOC as instructor-paced (IP) or self-paced (SP)?

Course Name 🗢	Start Date	End Date 🖨	Total Enrollment 🕏	Verified Enrollment 🗢	Passing Learners 🗢
Quantitative Biology Workshop MITx/7.QBWx/2T2014	06/10/2014	08/01/2014	8,021	149	0
Quantitative Biology Workshop MITx/7.QBW_1x/1T2015	01/13/2015	03/10/2015	6,689	74	0
Quantitative Biology Workshop course- v1:MITx+7.QBWx_3+1T2016	03/29/2016	05/24/2016	5,796	113	171
Quantitative Biology Workshop course- v1:MITx+7.QBWx_4+3T2016	10/04/2016	10/03/2017	7,896	i 103	81
Quantitative Biology Workshop course- v1:MITx+7.QBWx+3T2017	12/12/2017	12/11/2018	7,932	196	106
Quantitative Biology Workshop course- v1:MITx+7.QBWx+2T2019	07/23/2019	09/17/2019	1,226	i 19	15
Quantitative Biology Workshop course- v1:MITx+7.QBWx+3T2019	10/15/2019	12/17/2019	1,349	33	22

# Settings: Evaluated course mode

Self-paced (SP) runs

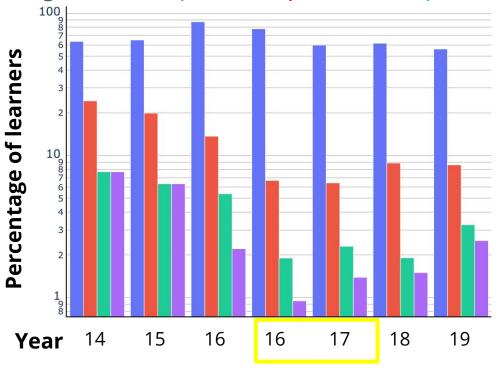
Dr. Monika Avello



Avello et al. https://bit.ly/MOOCDeliveryMode

# **Settings**: SP negatively impacts % of learners who explored, completed, and verified but not participated.

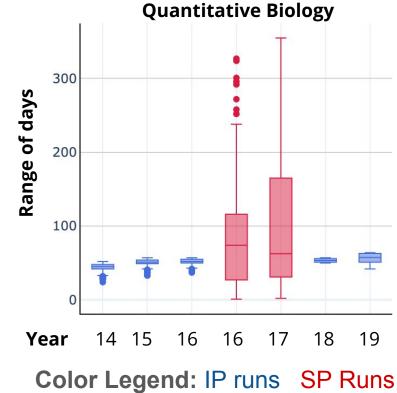
Color Legend: Participated Explored Completed Verified



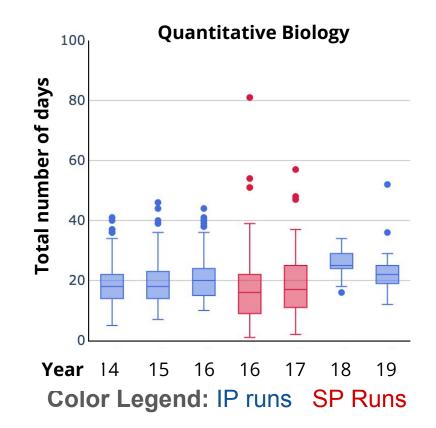
SP

Avello et al. <u>https://bit.ly/MOOCDeliveryMode</u>

# SP completers submit problems in a greater range of days than IP.



## SP completers submit problems in a fewer total number of days than IP.

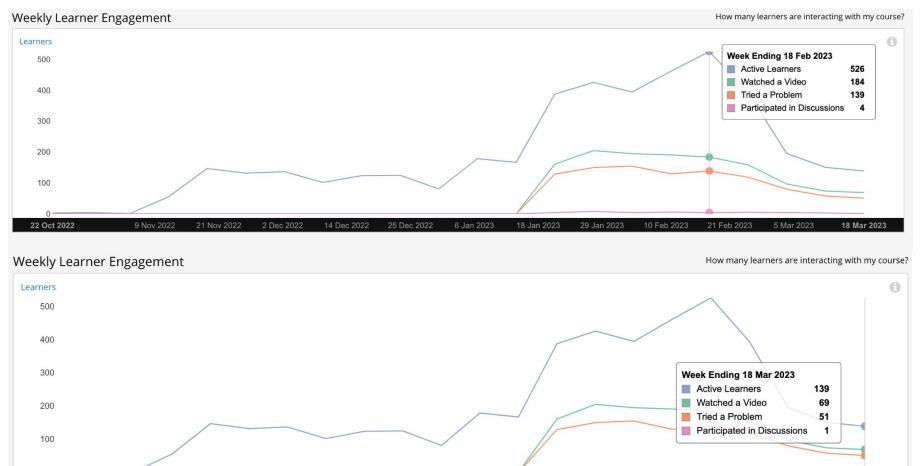


# **Settings**: MOOC in SP versus IP mode...

- ... did not increase engagement metrics for all learners
  - Participating, exploring, completing, verifying
  - Posting to the forum, attempting a problem, watching a video
  - ... did not increase activity of completers
    - Submitted problems in a greater range of days
    - Submitted problems in fewer total number of days
    - Attempted fewer problems per day

**Settings**: Does the verification deadline impact engagement?

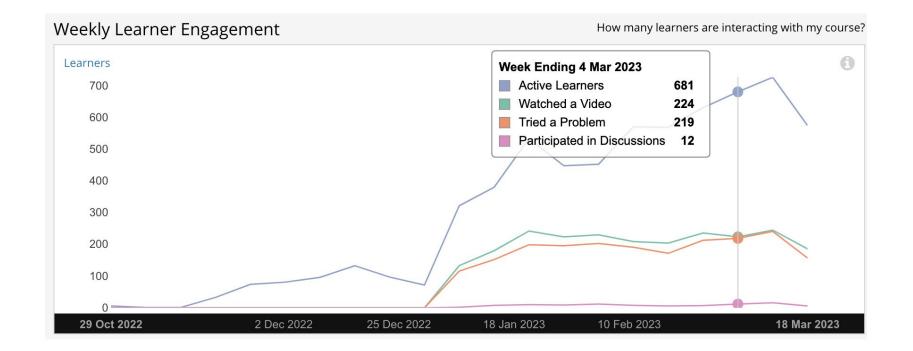
## Settings: IP and verification deadline impact engagement.



22 Oct 2022 9 Nov 2022 21 Nov 2022 2 Dec 2022 14 Dec 2022 25 Dec 2022 6 Jan 2023 18 Jan 2023 29 Jan 2023 10 Feb 2023 21 Feb 2023 5 Mar 2023 18 Mar 2023

0

# Settings: Versus SP and verification still open.



# **Discussion forums**: Do the instructor's or peers' responses make a difference?

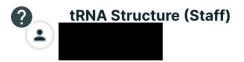
# **Discussion forums**: Do the instructor's or peers' responses make a difference?

Proceedings of the 55th Hawaii International Conference on System Sciences | 2022

## Posting versus Replying: The Effects of Instructor Participation in MOOC Discussion Forums

Zhao Du Business School of Sport, Beijing Sport University <u>duzhao@bsu.edu.cn</u> Fang Wang Lazaridis School of Business & Economics, Wilfrid Laurier University <u>fwang@wlu.ca</u> Shan Wang Department of Finance and Management Science, University of Saskatchewan wang@edwards.usask.ca **Real-time revision:** How does learner feedback impact the course as it runs? Can you change the content or a graded question after the course is live? What's fair?

# Real-time revision: Use the discussion forum.



	5 S. 1993		

Isn't 5'-UGC-3' the right anticodon for Alanine? I think there is a typo on the tRNA(Ala) picture provided (5' and 3' should be swapped).

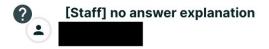
Related to Suppression / Extragenic: Informational Suppressors





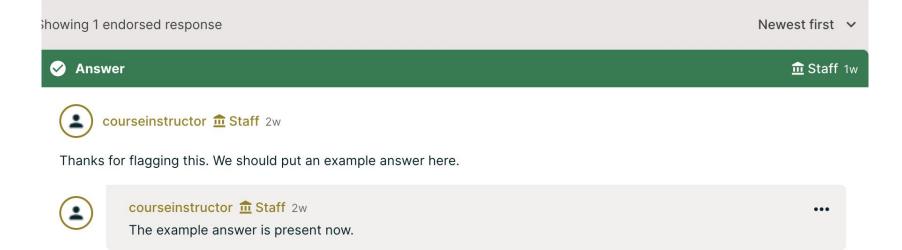
Hi there- yes! Thanks for pointing out the typo, the image is corrected.

# Real-time revision: Use the discussion forum.



Dear [Staff], there is no answer explanation to the last question in the quiz. Is it supposed to be like that?

Related to Quiz: Regulation and Epigenetics of C. elegans Gametogenesis / Epigenetic Inheritance of Histone Modifications



### Real-time revision: Use the discussion forum.

Would it be possible add the notes feature for the course like there is in 7.06.1x?

Hello:

I realize that note-taking is very helpful for this course. Is it at all possible for a staff member to add a notes feature for this course similar to the one there is for 7.06.1x (as in the below)? I don't see one available for this (7.03.1x) course.



### **Cell Biology: Transport and Signaling**

 It looks like you missed some important deadlines based on our suggested schedule.
 To keep yourself on track, you can update this schedule and shift the past due assignments into the future. Don't worry—you won't lose any of the progress you've made when you shift your due dates.
 Shift due date

 Pick up where you left off
 Resume court

 Image: State of the progress to the progress you've made when you shift your due dates.
 Feedback

**Monitoring learners:** How engaged are learners and with what content? How is a learner who finishes the course quickly or the overall progress of all learners informational?

# Key Takeaways

- MOOCs are not all the same!
- Make decisions considering the nuances.
- Use email strategically.
- Be present.
- Your decisions and actions do impact reach and engagement!

# Thank you!

Contact me to discuss more: <u>mew27@mit.edu</u> <u>https://www.linkedin.com/in/mary-ellen-wiltrout</u> <u>https://lwmoocs-conference.org/</u>





Dr. Darcy Gordon

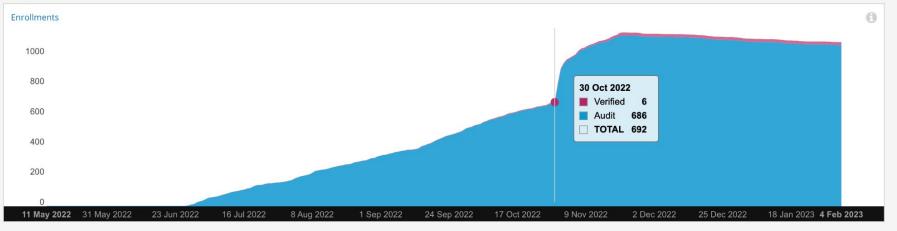
Dr. Caitlin Friend (Blank)

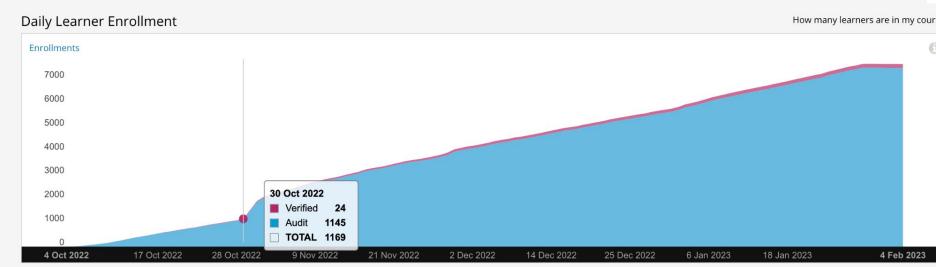


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### Daily Learner Enrollment





**Enrollment**: Is it better to allow continuous enrollment or should there be a cutoff date at some point while the course is open?



# Enrollment Settings: What would be your ideal preference?

Open enrollment until course end date

Open enrollment until a specific date during the course run

Open enrollment even after the course closes

Other





Start the presentation to see live content. For screen share software, share the entire screen. Get help at pollev.com/app

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