Open education

Experience of controlling of examination process

May,
2017

National Platform of Open Education

154 courses

2 years experience
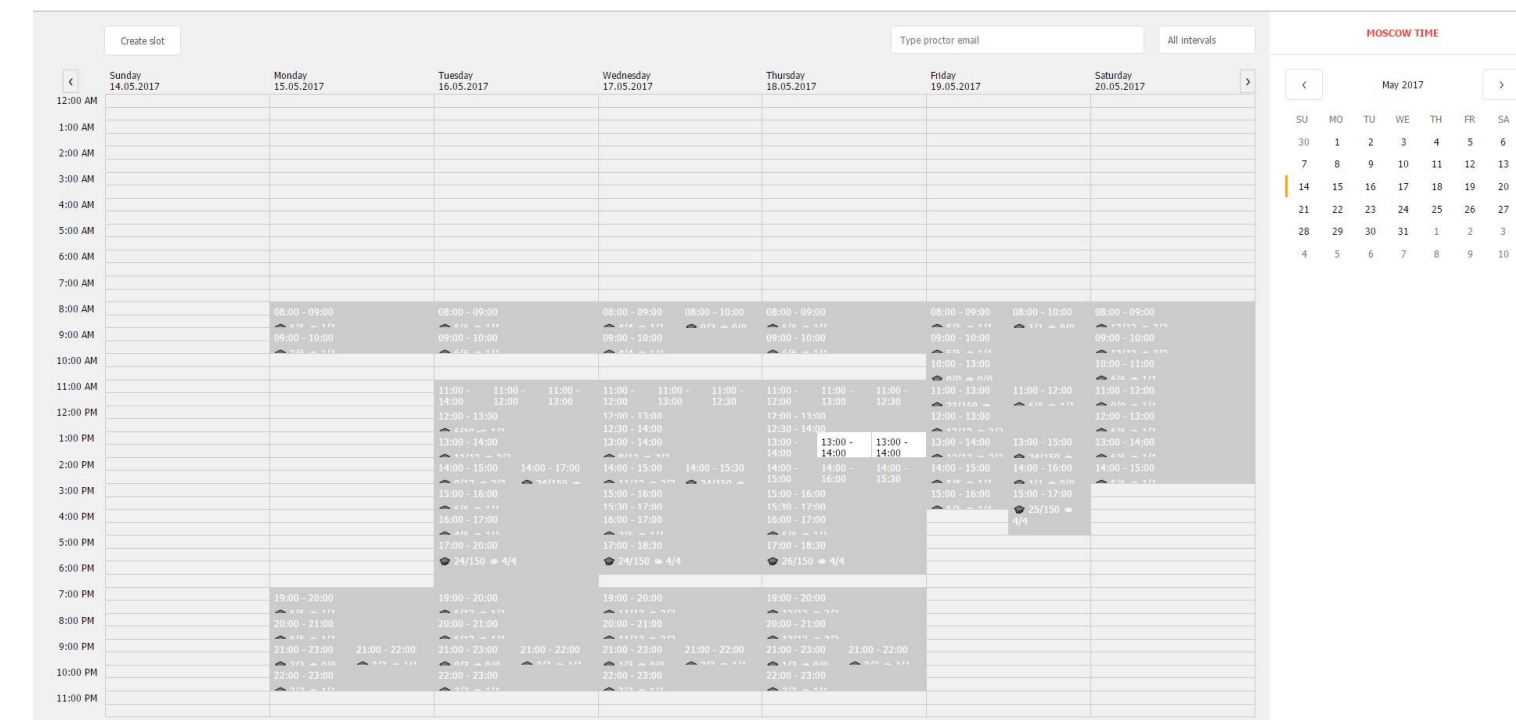
9 universities

Scheduling

PROBLEM

- students are often late
- to plan the load on the server
- students change time of exams with no notification to proctors

Solution

Own scheduling system of proctoring service
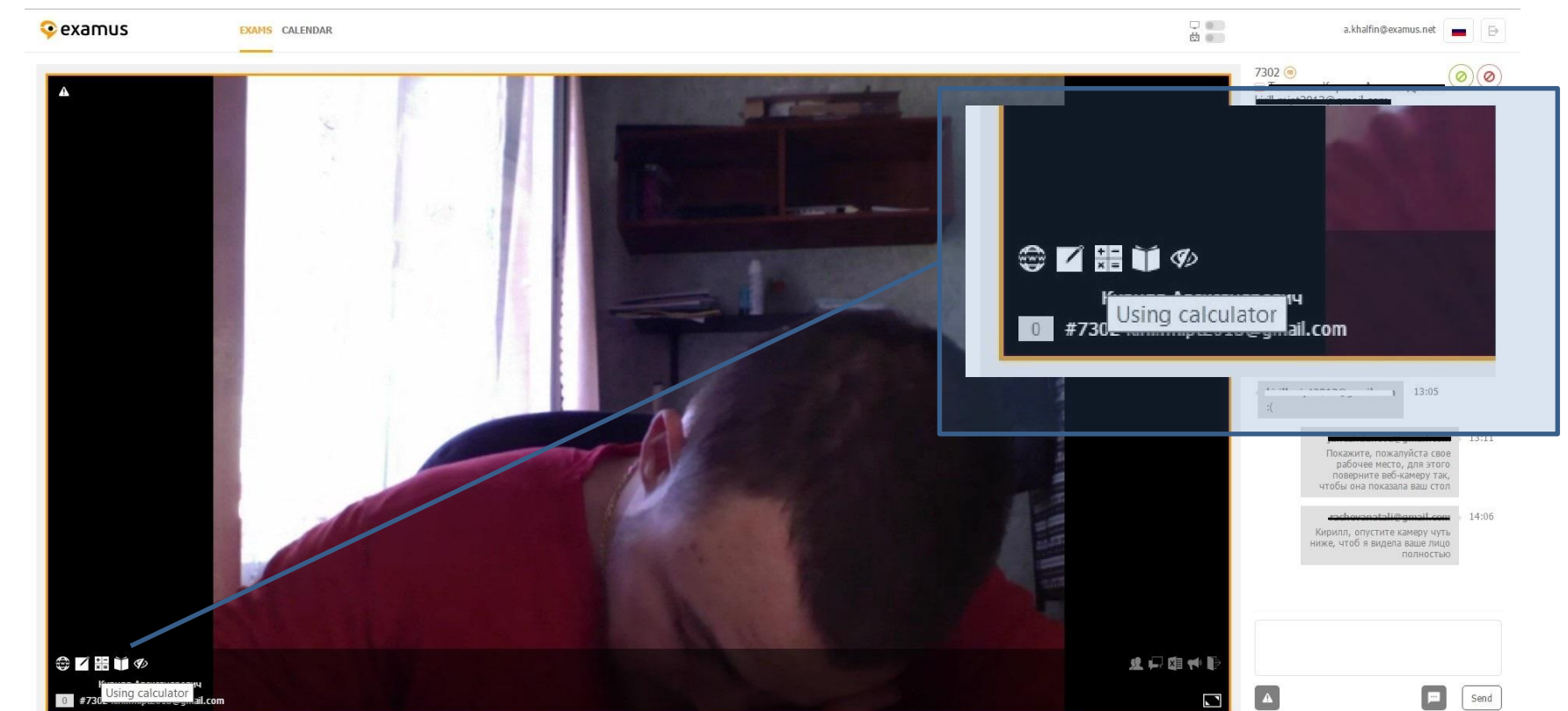

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Different rules for each exam

PROBLEM

- Lecurers set specific rules for each exam

- proctors can't keep in memory all the rules for all exams

- Students use this mismatch for cheating

Solution

Additional parameter for API for proctoring systems

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Who hires proctors?

PROBLEM

- Some universities want to use own staff
- Some universities want to outstaff proctors

Solution

Proctoring service have to offer both full service and technical solution only

Interaction of all involved institutions

PROBLEM

- In interaction are involved university, MOOC platform, proctoring service provider and student
- In case of problem students call to all the participants of process

Solution

- Clear system of collaboration
- Leading position of MOOC in managing of requests
- Qualified proctoring staff

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Cost efficiency

PROBLEM

Everyone wants to decrease costs

Solution

Automated algorithms of biometric identification and recognizing typical violations developed by Examus

Thank you!

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