DIY Course Authoring: Best Practices and Tips for Small Content Creation Teams

Julie Mullen, Lauren Milechin and Jason Williams

Open edX Conference

15 June 2016



This material is based upon work supported by the Assistant Secretary of Defense for Research and Engineering under Air Force Contract No. FA8721-05-C-0002 and/or FA8702-15-D-0001. Any opinions, findings, conclusions or recommendations expressed in this material are those of the author(s) and do not necessarily reflect the views of the Assistant Secretary of Defense for Research and Engineering.

Delivered to the US Government with Unlimited Rights, as defined in DFARS Part 252.227-7013 or 7014 (Feb 2014). Notwithstanding any copyright notice, U.S. Government rights in this work are defined by DFARS 252.227-7013 or DFARS 252.227-7014 as detailed above. Use of this work other than as specifically authorized by the U.S. Government may violate any copyrights that exist in this work. © 2016 Massachusetts Institute of Technology.



Goal

To create effective online and blended learning environments.



Outline



- Introduction
- Instructional Design Overview
- Preparation
- Capturing
- Editing
- Delivery
- Summary



Starting Point







Traditional Classrooms

Workshops*

Tutors

Benefits:

- Social Learning
- Personal relationship with Teacher
- Easily adapted to students needs
- Interactive

Benefits:

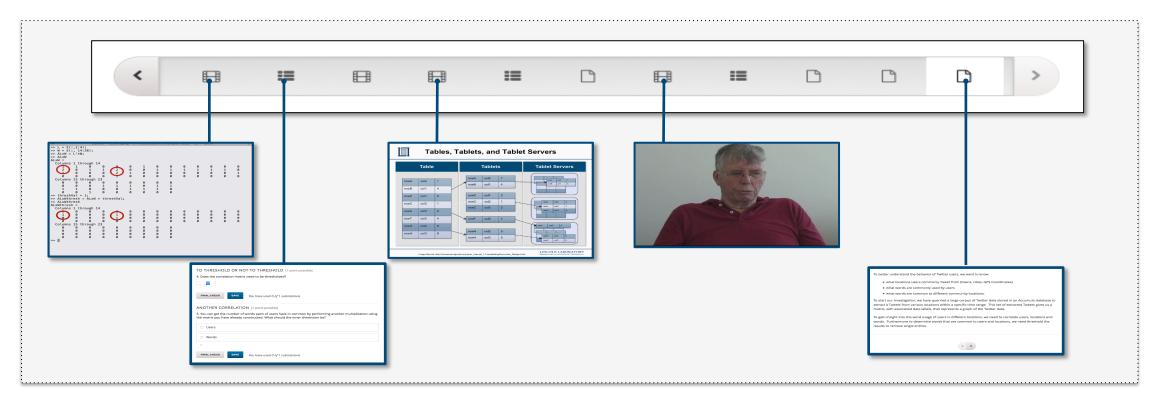
- Intense, focus on single topic
- Mastery of specific skill
- Interactive
- Social learning

Benefits:

- Individualized responses to questions
- Individualized presentation of material
- Interactive



Online & Blended Learning



• Benefits:

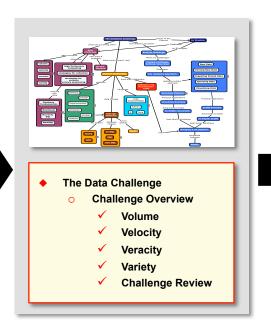
- Interleaved content and questions to develop mastery
- Lectures become "Learning modules"
- Learn at your own pace



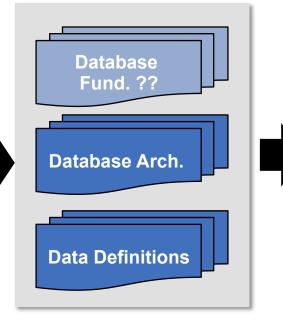
Process for Workshop Conversion From Face-to-Face to Online



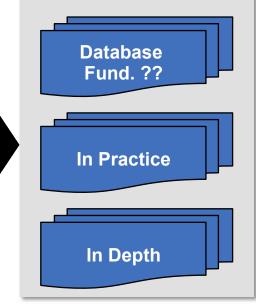
Initial Material



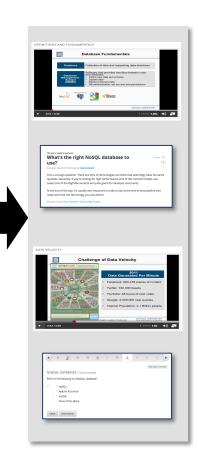
Review existing material, develop concept Map



Sort existing material into concepts, identify gaps



Create new material and update existing material



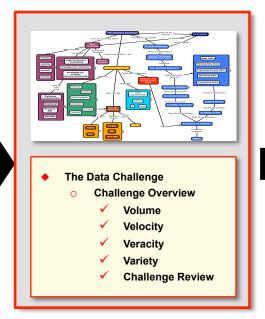
Create Courseware



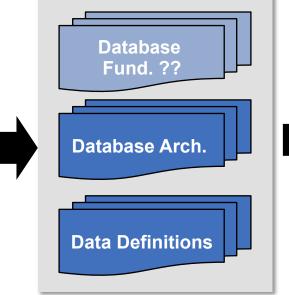
Process for Workshop Conversion From Face-to-Face to Online



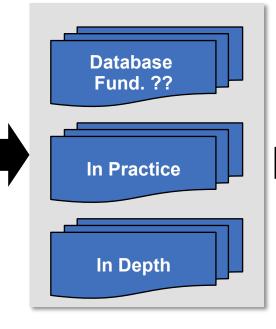
Initial Material



Review existing material, develop concept Map



Sort existing material into concepts, identify gaps



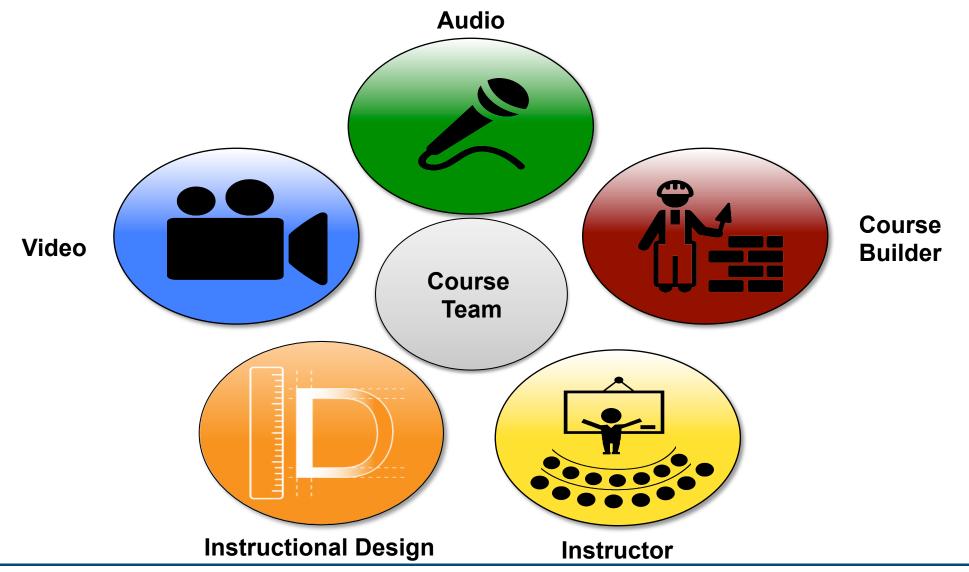
Create new material and update existing material



Create Courseware

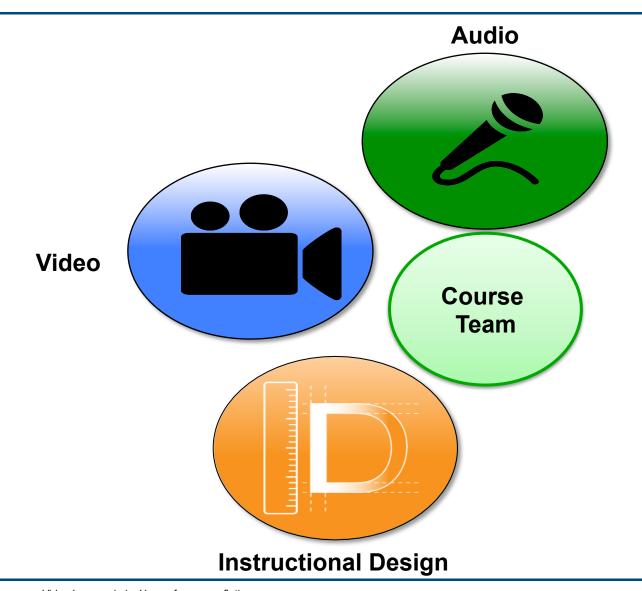


Course Authoring Roles





Course Authoring Roles



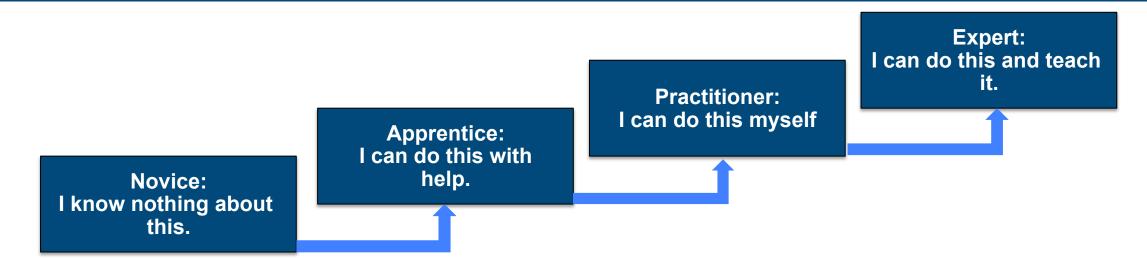


Outline

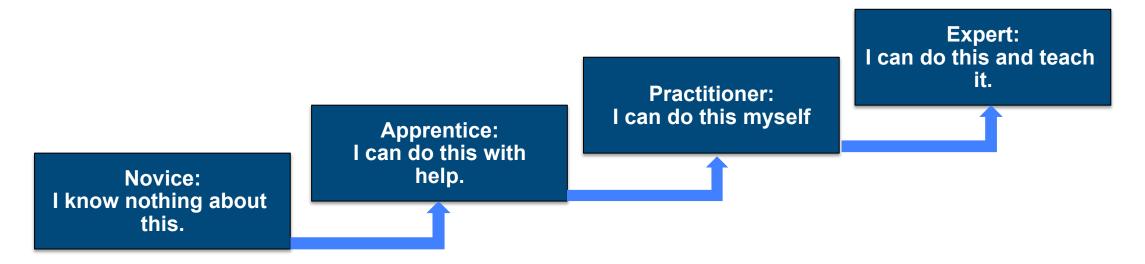


- Introduction
- Instructional Design Overview
- Preparation
- Capturing
- Editing
- Delivery
- Summary





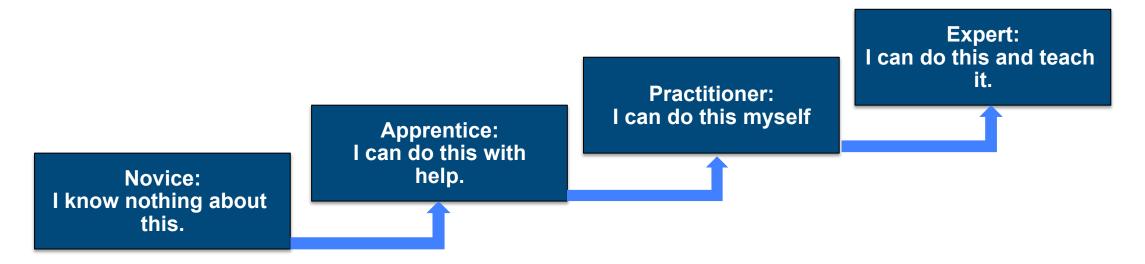




Driving Questions

What do I want the students to learn in this stage?





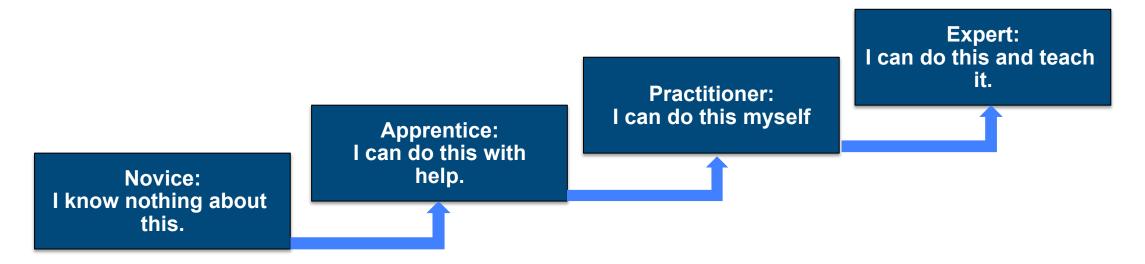
- What do I want the students to learn in this stage?
 - This drives the content curation and selection





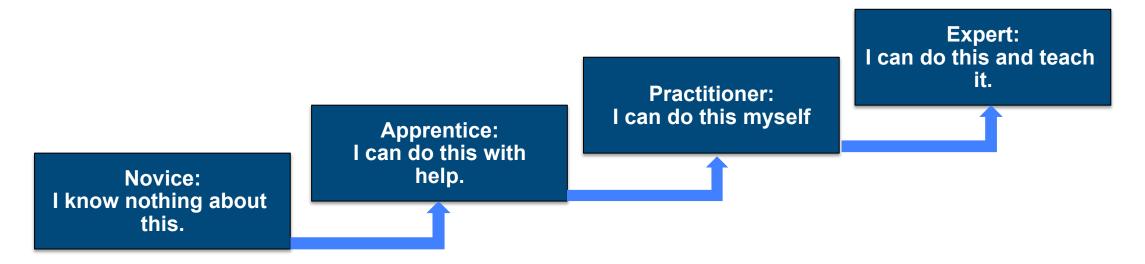
- What do you want the students to learn in this stage?
 - This drives the content curation and selection
- How will you know that they have mastered this stage?





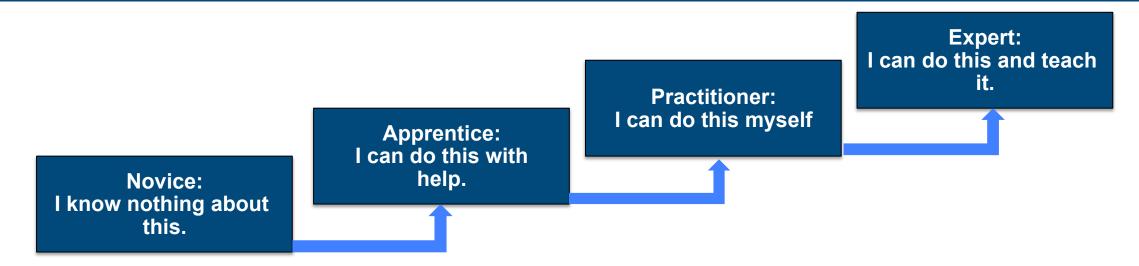
- What do I want the students to learn in this stage?
 - This drives the content curation and selection
- How will you know that they have mastered this stage?
 - This drives the design of the assessments and activities





- What do I want the students to learn in this stage?
 - This drives the content curation and selection
- How will you know that they have mastered this stage?
 - This drives the design of the assessments and activities
- What do you need to put in place to support their efforts?

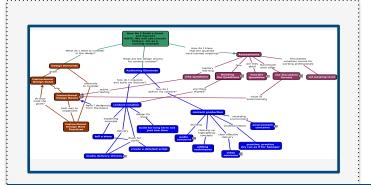


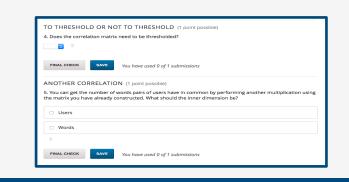


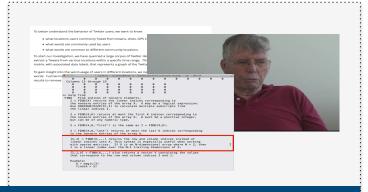
- What do I want the students to learn in this stage?
 - This drives the content curation and selection
- How will you know that they have mastered this stage?
 - This drives the design of the assessments and activities
- What do you need to put in place to support their efforts?
 - This drives the design of the content delivery



Best Practices for Conversion of Workshops to Online Courses







Segmenting Concepts

- Chunking content provides means of scaffolding
- Matches* Cognitive Science understanding of human learning
- Allow for easy assessment and potential remediation

Designing Assessments

- Practice to reinforce learning
- Basic questions confirm understanding e.g. of "Discipline Language"
- Hands-on exercises provide opportunity to learn strategies
- Best exercises use real world applications

Balance Delivery Methods

- Reading has a place
- Delivery modes differ across academic disciplines
- Expert as Guide shows strategy for analysis, resolution
- Transform lecture which delivery method is most meaningful



Design Considerations: Video is More Than Class Capture

- "Video can take the student places they cannot go" James Donald, edX Video Producer
 - Television
 - National Geographic
 - PBS
 - Discovery Channel
 - History Channel
 - News
 - Webcams



Design Considerations: Video is More Than Class Capture

- "Video can take the student places they cannot go" James Donald, edX Video Producer
 - Television
 - National Geographic
 - PBS
 - Discovery Channel
 - History Channel
 - News
 - Webcams
- Video should give the student to a personal tutorial
 - Imagine looking over the shoulder of the instructor to see how to
 - Diagnose and resolve questions or ambiguities
 - Address unknown challenges

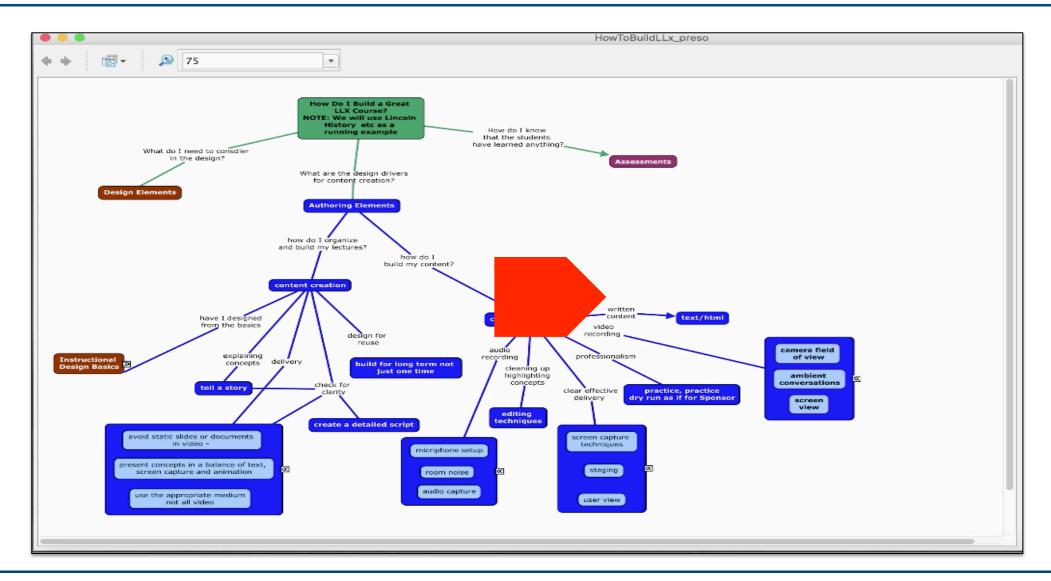


Design Considerations: Video is More Than Class Capture

- "Video can take the student places they cannot go" James Donald, edX Video Producer
 - Television
 - National Geographic
 - PBS
 - Discovery Channel
 - History Channel
 - News
 - Webcams
- Video should give the student to a personal tutorial
 - Imagine looking over the shoulder of the instructor to see how to
 - Diagnose and resolve questions or ambiguities
 - Address unknown challenges
- Not everything needs to be a video, sometimes there is another medium that is more appropriate to the lesson



Design Considerations: Segmenting Content via Concept Maps





Video Creation Workflow



Content Preparation

- Build Out Materials
- Create Complete Script
- Practice Script, Edit, Repeat











Record









Integrate Element into Course









Outline

- Introduction
- Instructional Design Overview



- Preparation
- Capturing
- Editing
- Delivery
- Summary



Preparation

- Select Concept
 - Small enough to be a single unit?
 - Does it require a series of units?
- Determine the best methods of delivery
 - Text
 - Image or diagram
 - Thought exercise to prime for video or text
 - Video
- Script
 - Check for content gaps, is there anything missing
 - Confirm that there isn't anything extraneous
 - Practice script people don't write the in their "speaking voice"
- Build out your slides for greater control during capture

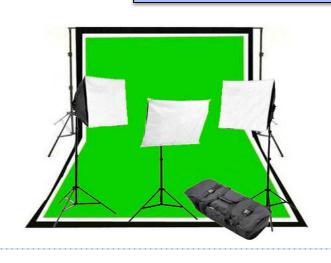


Video and Screen Capture Tools for the DIY Producer

Audio



Video





















Software







Audio Tools

Audio-Technica USB Microphone



Capture Tools





There are no distracting images behind me



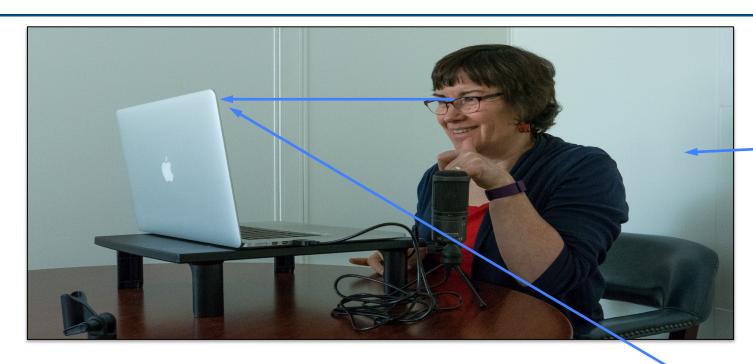
Audio Tools

Audio-Technica USB Microphone



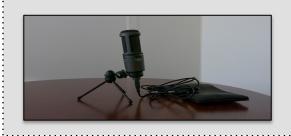
Capture Tools





There are no distracting images behind me

Eyes are level with the camera for "In Person" introduction to the unit.



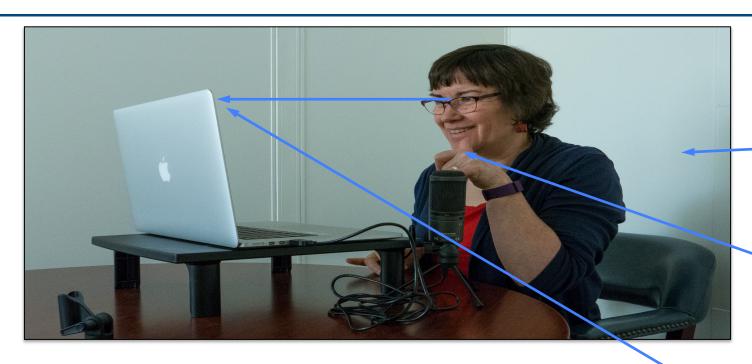
Audio Tools

Audio-Technica USB Microphone



Capture Tools





There are no distracting images behind me

Microphone roughly an hand's span from my mouth

Eyes are level with the camera for "In Person" introduction to the unit.



Audio Tools

Audio-Technica USB Microphone



Capture Tools



Video Capture Room Layout

Video Recording Tools



Production Tools



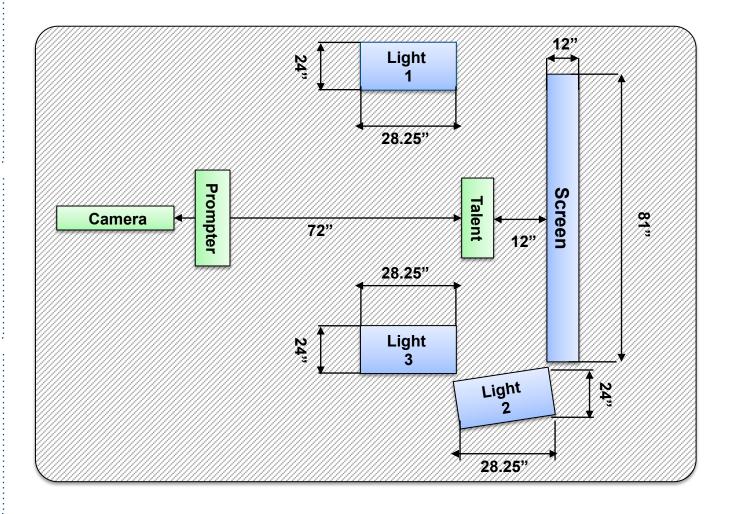


Editing Tools











Outline

- Introduction
- Instructional Design Overview
- Preparation



- Capturing
- Editing
- Delivery
- Summary



- Preparation
 - Wear quiet cloths, microphones will pick up rustling
 - Wear quiet jewelry or none at all.
 - Practice with teleprompter to determine comfortable pace



- Preparation
 - Wear quiet cloths, microphones will pick up rustling
 - Wear quiet jewelry or none at all.
 - Practice with teleprompter to determine comfortable pace
- Short videos, short segments
 - Less likely to make a mistake
 - Easier to retake if there is a mistake
 - Can edit in transitions to tie them together



Preparation

- Wear quiet cloths, microphones will pick up rustling
- Wear quiet jewelry or none at all.
- Practice with teleprompter to determine comfortable pace
- Short videos, short segments
 - Less likely to make a mistake
 - Easier to retake if there is a mistake
 - Can edit in transitions to tie them together
- Video Sessions
 - Keep them short
 - More than an hour is exhausting
 - After about an hour the quality of your voice changes
 - Stay hydrated, have snacks, avoid milk products



- Listen to the ambient noise of the room
 - If it is too loud, e.g. HVAC, find another room
 - Find the quietest place in the room to set up
 - Place a note on your door, so no one enters and disrupts the session



Video Recording and Screen Capture Tips

- Listen to the ambient noise of the room
 - If it is too loud, e.g. HVAC, find another room
 - Find the quietest place in the room to set up
 - Place a note on your door, so no one enters and disrupts the session
- Take a test video segment to check the audio



Video Recording and Screen Capture Tips

- Listen to the ambient noise of the room
 - If it is too loud, e.g. HVAC, find another room
 - Find the quietest place in the room to set up
 - Place a note on your door, so no one enters and disrupts the session
- Take a test video segment to check the audio
- Leave space at the beginning of the capture it allows you to splice videos



Video Recording and Screen Capture Tips

- Listen to the ambient noise of the room
 - If it is too loud, e.g. HVAC, find another room
 - Find the quietest place in the room to set up
 - Place a note on your door, so no one enters and disrupts the session
- Take a test video segment to check the audio
- Leave space at the beginning of the capture it allows you to splice videos
- Correcting Mistakes
 - Screen Capture:
 - Pause capture or simple stop speaking, breathe and say "reset"
 - Starting over only necessary if content being updated
 - Roll the presentation back, reset the screen
 - Start the audio track again
 - Video generally requires reshooting from the beginning





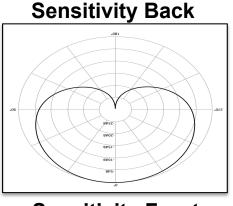
Carotid microphone

Audio is usually the most important part of educational videos!

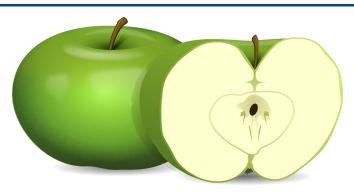




Carotid microphone



Sensitivity Front



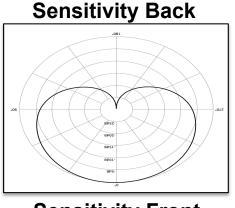
Polar Plot Stand-In And Voice Preparation

- Audio is usually the most important part of educational videos!
- Most microphones used for voice are carotid:
 - Sensitivity envelope is focused toward the front
 - Sensitivity decreases on the sides
 - Little to no pick-up at the back

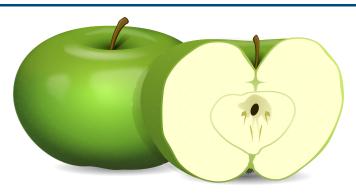








Sensitivity Front



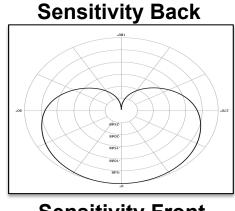
Polar Plot Stand-In And Voice Preparation

- Audio is usually the most important part of educational videos!
- Most microphones used for voice are carotid:
 - Sensitivity envelope is focused toward the front
 - Sensitivity decreases on the sides
 - Little to no pick-up at the back
- Check your microphone to avoid picking up unwanted sound

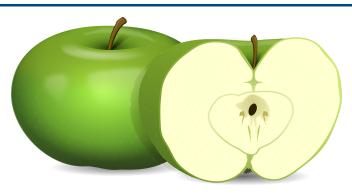








Sensitivity Front



Polar Plot Stand-In And Voice Preparation

- Audio is usually the most important part of educational videos!
- Most microphones used for voice are carotid:
 - Sensitivity envelope is focused toward the front
 - Sensitivity decreases on the sides
 - Little to no pick-up at the back
- Check your microphone to avoid picking up unwanted sound
- Prepare your voice:
 - Stay hydrated
 - Slices of green apple (Granny Smith) help keep mouth moist



Outline

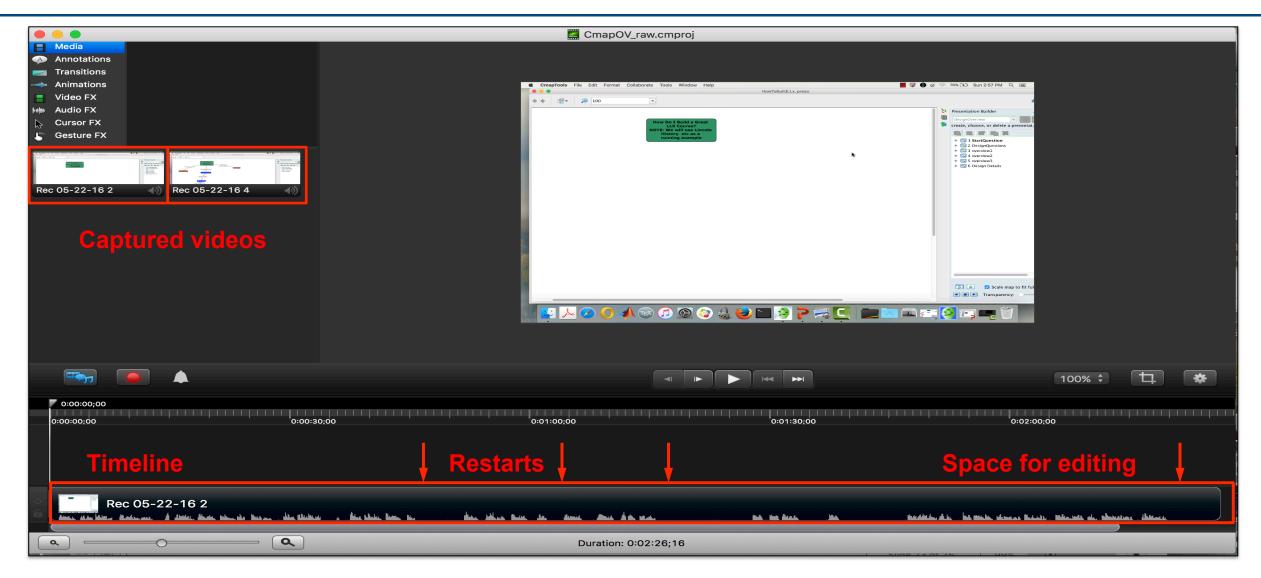
- Introduction
- Instructional Design Overview
- Preparation
- Capturing



- Editing
- Deployment
- Summary

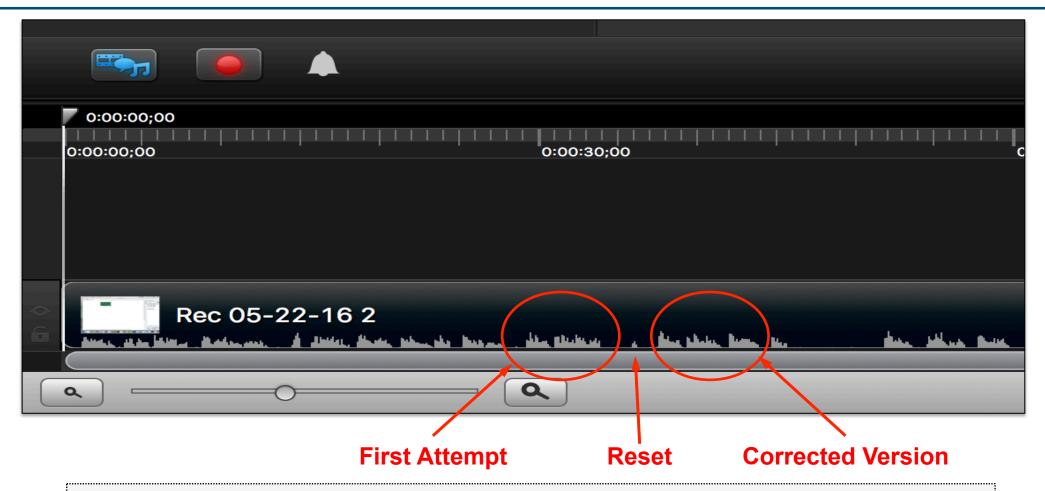


Camtasia Screen Capture Example Raw Video





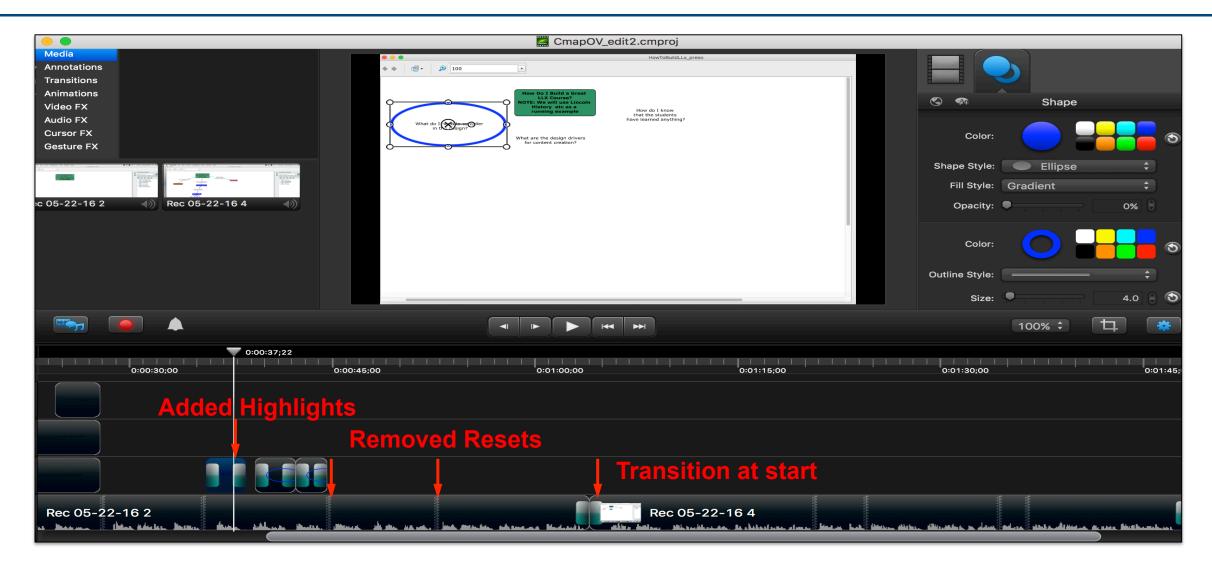
Screen Capture: The Importance of empty space



The large empty spaces provide room to edit and clean up audio errors Pausing and restarting yields consistent vocal sound



Camtasia Screen Capture Example Edited Video





Professional Video Editing Tools: Adobe Premier, Final Cut Pro



Final Cut Pro X Interface

- Ideal tools for
 - Video editing
 - Adding effects
- Easy to join multiple clips
- Audio effects
 - Flexible
 - Fine grained
- Adobe supports
 - PC
 - Mac
- Final Cut Pro Mac only



Outline

- Introduction
- Instructional Design Overview
- Preparation
- Capturing
- Editing



- Delivery
- Summary

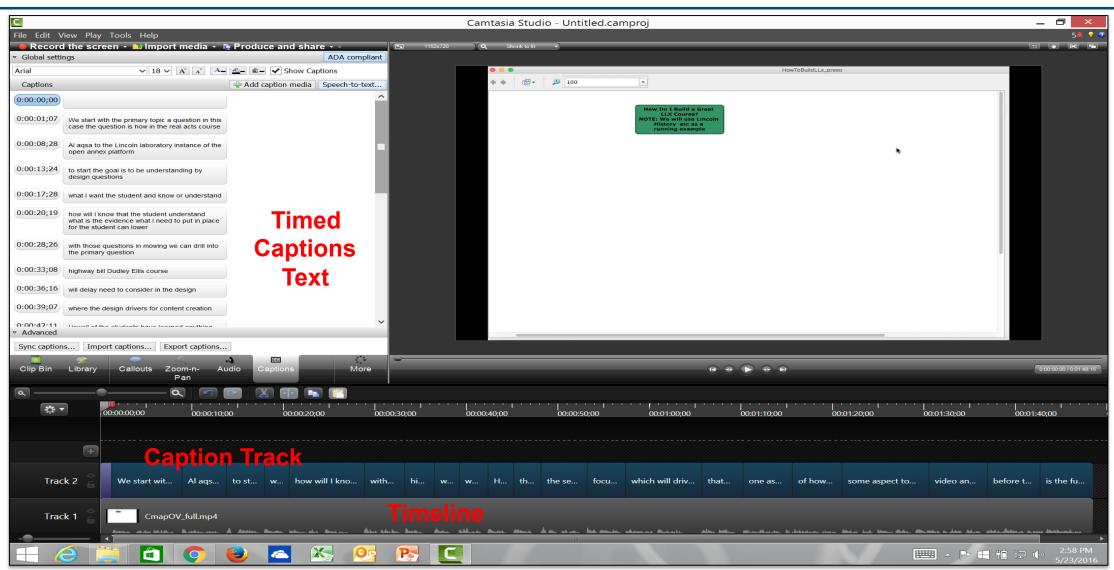


Delivery Requirements

- Formats playable by all browsers:
 - Safari, Chrome and Internet Explorer use mp4
 - Firefox supports webm
 - Converters exist to create the format you need
 - YouTube
 - Movavi
 - VLC (Mac or PC)
- The ADA* requires captioning for videos
 - MacCaption expensive, but quick if you have a script
 - Camtasia PC version supports voice to text (still immature)
 - YouTube voice to text capability (still immature)
- The ADA* requires that text and slides be "readable" by plug-ins for the blind

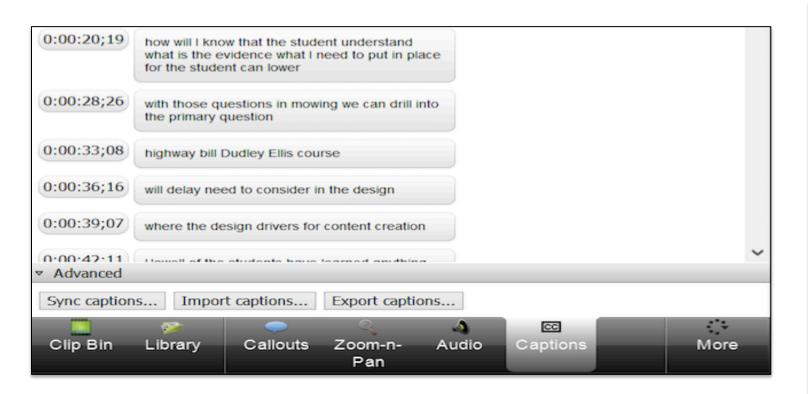


Camtasia Captioning (Studio 8 PC Version Only)





Camtasia Captioning (Studio 8 PC Version Only)



- How will I know that the student
- What do I need to put in place so that the student can learn?
- With those questions in mind we can drill into the primary question on the concept map
- What do I need to consider in the design?
- What are the design drivers for content creation?

- Agreement is fairly good, but still requires significant editing
- Camtasia provides a way to "train" the tool to your voice patterns
- YouTube provides similar accuracy



Outline

- Introduction
- Instructional Design Overview
- Preparation
- Capturing
- Editing
- Delivery



Summary



Screen Capture and Video Editing Software Trade-offs

Name	Primary Function	Learning Curve	Cost*	Comments
Camtasia (Techsmith.com)	Screencast Video editing	Easy	>\$100 (Mac) >\$175 (PC)	Mac or Windows Good Tutorials Provided
Screenflow (Telestream.net)	Screencast	Easy	~\$100	Mac or Windows
Final Cut Pro X (www.apple.com/final-cut-pro)	Video Editing	Moderate to Steep	~\$300	Mac Only Extensive Toolset
Adobe Premier & After Effects (Adobe.com)	Video Editing	Moderate to Steep	~\$150 - \$300	Mac or Windows Extensive Toolset



Audio Recording and Editing Software Trade-offs

Name	Primary Function	Learning Curve	Cost*	Comments
Audacity (AudacityTeam.com)	Audio recording and editing	Easy	Free	Mac, Windows, Linux
Avid Pro Tools (avid.com)	Audio recording and editing	Moderate to Steep	~\$300	Mac Windows with limitations Professional Grade Designed for music
Reaper	Audio recording and editing	Moderate to Steep	~\$60	Professional Grade Designed for music



Video Captioning and Conversion Software Trade-offs

Name	Primary Function	Learning Curve	Cost*	Comments
Movavi (Movavi.com)	Video Conversion	Easy	~\$40	Mac, Windows
YouTube (YouTube.com)	Video Conversion, Captioning and hosting	Easy	Free	Must be able to expose your content to public
VLC (videolan.org)	Video player, Conversion	Easy	Free	YouTube videos on how to convert videos
MacCaption (Telestream.net)	Video Caption	Easy	~\$1000	Simple, efficient captioning requires script
Camtasia (PC only) (Techsmith.com)	Screencast, Editing, Captioning	Easy	~\$150	Speech-to-text requires significant editing. Tool can learn "your voice"



Summary

- We presented a process for converting traditional learning experiences to online courses
- We discussed best practices in online course development
- We presented a workflow for creating the video components of an online course and provide tips for
 - Preparing the material
 - Preparing the recording environment
 - Recording a screencast
 - Captioning the final video
- We presented tables of the trade-offs among the software tools for each stage of the workflow



Acknowledgements

- LLx Platform Support
 - William Bergeron
 - Michael Houle
 - Michael Jones
 - Andrew Prout
- LLx Course Instructors
 - Kenny Alperin
 - Patrick Bell
 - Vijay Gadepally
 - Ken Kolodziej
 - Christopher Landry
 - Lisa Morelli
 - Rasiah Senthurchelvan

- Lincoln Laboratory Supercomputing Center
 - William Arcand
 - David Bestor
 - Chansup Byun
 - Matthew Hubbell
 - Jeremy Kepner
 - Anna Klein
 - Peter Michaleas
 - Albert Reuther
 - Antonio Rosa
 - Siddharth Samsi
 - Charles Yee

Contact: jsm@ll.mit.edu



Backup